

## COMMUNITY PROGRAMS/SERVICES

Case Managers will help seniors access the following community programs and services:

- \* Adult Day Care
- \* Companions
- \* Counseling
- \* Emergency Response Systems
- \* Entitlement Programs such as Medicaid, SSI, HEAP and others
- \* Friendly Visiting
- \* Home Delivered Meals
- \* Home Health Aides
- \* Homemaker Services
- \* Housing Options
- \* Legal Services
- \* Long Term Care Options
- \* Medical Equipment & Supplies
- \* Nursing Home Services
- \* Respite Care
- \* Senior Centers
- \* Telephone Reassurance
- \* Transportation

For additional information, call:

**HELP-LINE**  
**227-8900**



Case Management and In-Home Assistance Programs are funded by the Nassau County Department of Senior Citizen Affairs and the New York State Office for the Aging under EISEP, Expanded in-Home Services for the Elderly Program.

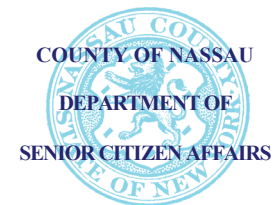
Nassau County  
Department of Senior Citizen Affairs  
60 Charles Lindbergh Boulevard  
Uniondale, New York 11553

*The Department of Senior Citizen Affairs is in full support of the Americans with Disabilities Act. If an individual with a disability needs special accommodation, please mention when you call.*

## Nassau County Case Management and In-Home Assistance Programs



### Linking Seniors To Services In Nassau County



Edward P. Mangano  
County Executive

Lisa Murphy  
Acting Comm.

## CASE MANAGEMENT

If you, or older persons you know, are having difficulty functioning independently at home, Case Managers may be able to provide assistance.

Case Managers will:

- Make home visits to evaluate the situation and assess your needs. Their assessment is confidential and comprehensive.
- Develop a care plan identifying services, appropriate providers, and the duration and schedule of service delivery that will meet your needs. This written care plan will be reviewed with you before services begin.
- Investigate all available resources for you. (See Community Programs/Services)
- Monitor service delivery to be sure your needs are met.
- Reassess and modify the care plan when necessary.

## IN-HOME AIDE SERVICES

Eligibility for in-home aide services is determined by the Case Manager during the assessment process. This process also includes a financial assessment to determine your share in the cost of these services.

### Homemaker/Personal Care

- Services include, but are not limited to, the following:
  - \* Meal preparation
  - \* Light cleaning
  - \* Shopping assistance
  - \* Escort
  - \* “Hands-on” assistance with:
    - Bathing
    - Dressing
    - Transferring
    - Walking
    - Feeding

### Housekeeper/Chore

- Services include, but are not limited to, the following:
  - \* Meal preparation
  - \* Light cleaning
  - \* Shopping
  - \* Laundry
  - \* Escort services

## ELIGIBILITY FOR IN-HOME AIDE SERVICES

The Case Manager will determine your eligibility for in-home aide and ancillary services based on the following criteria. You must:

- Be 60 years of age or older.
- Require the assistance of another person in one of the following tasks: eating, bathing, dressing, toileting or transferring; or in two of the following: housekeeping, shopping, preparing meals, managing money, laundry or using transportation services.
- Be receiving no like assistance from another source (Medicaid, Title XX, etc.)
- Have an unmet need; i.e., receiving no assistance from any formal or informal support system.
- Apply for Medicaid if you appear eligible to receive services through this entitlement program.
- Be able to live safely at home.

