Certified:



E-57-21

Filed with Clerk of Nassau County Legislature April 5, 2021 1:46PM

NIFS ID:CQTV21000002

Department: Traffic & Parking Violations

Capital:

SERVICE: Collection Services

Contract ID #:CQTV21000002

NIFS Entry Date: 26-FEB-21

Term: from 01-JUN-21 to 31-MAY-26

| New |
|---------------------|
| Time Extension: |
| Addl. Funds: |
| Blanket Resolution: |
| RES# |
| RES# |

| 1) Mandated Program: | Ν |
|---|---|
| 2) Comptroller Approval Form Attached: | Y |
| 3) CSEA Agmt. § 32 Compliance Attached: | Y |
| 4) Material Adverse Information Identified? (if yes, attach memo): | Y |
| 5) Insurance Required | Y |

| Vendor Info: | |
|--------------------------------|-----------------|
| Name: Alliance One Receivables | Vendor ID#: |
| Management Inc | |
| Address: 4850 E Street Road | Contact Person: |
| Suite 300 | |
| Trevose, PA 19053 | |
| | Phone: |

| Department: | |
|--------------------------|--|
| Contact Name: David Rich | |
| Address: 16 Cooper St | |
| Hempstead, NY 11550 | |
| Phone: 516-572-2178 | |

Routing Slip

| Department | NIFS Entry: X | 26-FEB-21 DRICH |
|--------------|---------------------------|---------------------|
| Department | NIFS Approval: X | 03-MAR-21 DRICH |
| DPW | Capital Fund Approved: | |
| ОМВ | NIFA Approval: X | 15-MAR-21 IQURESHI |
| ОМВ | NIFS Approval: X | 03-MAR-21 SJACOB |
| County Atty. | Insurance Verification: X | 03-MAR-21 AAMATO |
| County Atty. | Approval to Form: X | 04-MAR-21 DGREGWARE |

| СРО | Approval: X | 17-MAR-21 KOHAGEN |
|--------------|--------------------|--------------------|
| DCEC | Approval: X | 24-MAR-21 JCHIARA |
| Dep. CE | Approval: X | 25-MAR-21 TFOX |
| Leg. Affairs | Approval/Review: X | 05-APR-21 JSCHANTZ |
| Legislature | Approval: | |
| Comptroller | Deputy: | |
| NIFA | NIFA Approval: | |

Contract Summary

Purpose: This is a new contract to provide debt collection services for the Traffic and Parking Violations Agency in connection with past due fines. This is a new 5 year contract for the period 6/1/21 - 5/31/26

Method of Procurement: RFP issued 2/28/20. 8 Proposals received.

Procurement History: RFP issued 2/28/20. 8 Proposals received. The evaluation committee ranked the proposals and Alliance One was one of two vendors chosen.

Description of General Provisions: TPVA will assign delinquent traffic and parking violation as well as photo enforcement liabilities as outlined in the contract, to the collection vendor. Contractor will provide a variety of services associated with collection, including but not limited to providing a call center, access to DMV's, sending correspondence and interfacing with TPVA's IT solution.

Impact on Funding / Price Analysis: Contract is paid on a contingency fee basis and funds are encumbered to meet the requirements of the contract. This is a new 5 year contract for the period 6/1/21 - 5/31/26, with the provision for 3 additional 1 year extensions for a total of 8 years. Currently encumbering \$1,500,000. A collection fee is assessed to the debt when assigned to the vendor, for the amount that would be due the vendor for their collection services. When the debt and fee are collected, the vendor is compensated.

Change in Contract from Prior Procurement: New 5 year contract.

Recommendation: (approve as submitted) Approve as submitted.

Advisement Information

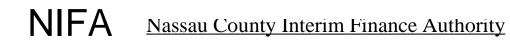
| BUI Fund: | DGET CODES GEN | FUNDING SOURCE | AMOUNT | LINE | INDEX/OBJECT CODE | AMOUN |
|--------------------------------|-------------------|-------------------|-----------------|-------------------|----------------------|-----------------|
| Control: | тν | Revenue | | 1 | TVGEN1000DE500 | \$ 1,500,000.00 |
| Resp: | 1000 | Contract: | | | | \$ 0.00 |
| Object: | DE | County | \$1,500,000.00 | | | \$ 0.00 |
| Transaction: | CQ | Federal | \$ 0.00 | 」 │ ├ ──── | | |
| Project #: | | State | \$ 0.00 | _ | | \$ 0.00 |
| Detail: | | Capital | \$ 0.00 | | | \$ 0.00 |
| | | Other | \$ 0.00 | | | \$ 0.00 |
| RE | ENEWAL | TOTAL | \$ 1,500,000.00 |] | TOTAL | \$ 1,500,000.00 |
| % Increase % Decrease | | | | | | L |

RULES RESOLUTION NO. – 2021

A RESOLUTION AUTHORIZING THE COUNTY EXECUTIVE TO EXECUTE A PERSONAL SERVICES AGREEMENT BETWEEN THE COUNTY OF NASSAU, ACTING ON BEHALF OF THE NASSAU COUNTY TRAFFIC AND PARKING VIOLATIONS AGENCY, AND ALLIANCEONE RECEIVABLES MANAGEMENT, INC.

WHEREAS, the County has negotiated a personal services agreement with AllianceOne Receivables Management, Inc. to provide debt collection services for the Nassau County Traffic and Parking Violations Agency in connection with past due fines, a copy of which is on file with the Clerk of the Legislature; now, therefore, be it

RESOLVED, that the Rules Committee of the Nassau County Legislature authorizes the County Executive to execute the said agreement with AllianceOne Receivables Management, Inc.



Contract Approval Request Form (As of January 1, 2015)

1. Vendor: Alliance One Receivables Management Inc

2. Dollar amount requiring NIFA approval: \$1500000

Amount to be encumbered: \$1500000

This is a New

If new contract - \$ amount should be full amount of contract If advisement ?NIFA only needs to review if it is increasing funds above the amount previously approved by NIFA If amendment - \$ amount should be full amount of amendment only

3. Contract Term: 5 Years

Has work or services on this contract commenced? N

If yes, please explain:

4. Funding Source:

| X General Fund (GEN) Capital Improvement Fund (CAP) Other | Grant Fund (GRT) | Federal % State % County % | 0 |
|---|------------------|----------------------------------|---|
| Is the cash available for the full amount of the c If not, will it require a future borrowing? | ontract? | Y N | |
| Has the County Legislature approved the borrow | wing? | N/A | |
| Has NIFA approved the borrowing for this contra | act? | N/A | |

5. Provide a brief description (4 to 5 sentences) of the item for which this approval is requested:

To provide debt collection services for the Traffic and Parking Violations Agency in connection with past due fines.

6. Has the item requested herein followed all proper procedures and thereby approved by the:

Nassau County Attorney as to form

Nassau County Committee and/or Legislature

Date of approval(s) and citation to the resolution where approval for this item was provided:

Y

7. Identify all contracts (with dollar amounts) with this or an affiliated party within the prior 12 months:

| Contract ID | Date | Amount |
|-------------|------|--------|
| | | |

AUTHORIZATION

To the best of my knowledge, I hereby certify that the information contained in this Contract Approv al Request Form and any additional information submitted in connection with this request is true an d accurate and that all expenditures that will be made in reliance on this authorization are in confor mance with the Nassau County Approved Budget and not in conflict with the Nassau County Multi-Year Financial Plan. I understand that NIFA will rely upon this information in its official deliberation s.

IQURESHI 15-MAR-21

Authenticated User Date

COMPTROLLER'S OFFICE

To the best of my knowledge, I hereby certify that the information listed is true and accurate and is in conformance with the Nassau County Approved Budget and not in conflict with the Nassau County Multi-Year Financial Plan.

Regarding funding, please check the correct response:

_ I certify that the funds are available to be encumbered pending NIFA approval of this contract.

If this is a capital project:

I certify that the bonding for this contract has been approved by NIFA.

Budget is available and funds have been encumbered but the project requires NIFA bonding authorization

Authenticated User

<u>Date</u>

NIFA

Amount being approved by NIFA: _

Payment is not guaranteed for any work commenced prior to this approval.

Authenticated User

<u>Date</u>

NOTE: All contract submissions MUST include the County's own routing slip, current NIFS pri ntouts for all relevant accounts and relevant Nassau County Legislature communication docu ments and relevant supplemental information pertaining to the item requested herein.

NIFA Contract Approval Request Form MUST be filled out in its entirety before being su bmitted to NIFA for review.

NIFA reserves the right to request additional information as needed.

CONTRACT FOR SERVICES

THIS AGREEMENT, (together with the schedules, appendices, attachments and exhibits, if any, this "Agreement"), dated as of the date (the "Effective Date") that this Agreement is executed by Nassau County, is entered into by and between (i) Nassau County, a municipal corporation having its principal office at 1550 Franklin Avenue, Mineola, New York 11501 (the "County"), acting for and on behalf of the Nassau County Traffic and Parking Violations Agency, having its principal office at 16 Cooper Street, Hempstead, New York 11550 (the "Department") and (ii) AllianceOne Receivables Management, Inc., having its principal office at 4850 E. Street Road, Suite 300, Trevose, Pennsylvania 19053 (the "Contractor").

WITNESSETH:

WHEREAS, the County issued a request for proposal (the "<u>RFP</u>") #TV0228-2011 on February 28, 2020 for debt collection services;

WHEREAS, the Contractor, in response to the County's RFP, submitted a proposal found to be beneficial to the County; and

WHEREAS, the Contractor was selected pursuant to a competitive process; and

WHEREAS, the County desires to hire the Contractor to perform the services described in this Agreement; and

WHEREAS, the Contractor desires to perform the services described in this Agreement; and

WHEREAS, this is a personal service contract within the intent and purview of Section 2206 of the County Charter;

NOW, THEREFORE, in consideration of the promises and mutual covenants contained in this Agreement, the parties agree as follows:

1. <u>Term</u>. This Agreement shall commence upon the Effective Date and terminate five (5) years thereafter, unless sooner terminated in accordance with the provisions of this Agreement; provided, however, the County may renew this Agreement under the same terms and conditions for three (3) additional one (1) year terms, for a total term of eight (8) years.

2. <u>Services</u>. The services to be provided by the Contractor under this Agreement shall consist of: (a) providing parking, photo enforcement and/or traffic ticket collection services on debt accounts assigned to the Contractor; (b) working with the County to prepare and assist in filing Default Judgments ("DJ"); and (c) at the request of the Department, conducting asset skip tracing for enforcement of Judgments. These services (the "Services") are more fully described in the Contractor's statement of work attached hereto as Exhibit A and incorporated herein by reference. The Contractor acknowledges that the County is contracting with multiple contractors to perform the Services. As such, the Department reserves the right, in its sole discretion, to assign any debt type and number of cases to the Contractor. The Department further reserves the right, in its sole discretion, to recall tickets at any time to be re-assigned to one of the other County contractors that perform these Services or to implement additional collection activities internally within the Department.

3. <u>Payment</u>. (a) Amount of Consideration. The amounts to be paid to the Contractor as full consideration for the Contractor's Services under the Agreement shall be made on a contingency fee

basis, except as noted in Section 3(a)(ii) below, as follows:

(i) Rate Schedule: The contingency fee payable to the Contractor under this Agreement shall be 13.90% of the debt accounts assigned and collected by the Contractor. The contingency fee is based on monies collected. No compensation is due to the Contractor if no money is collected on the assigned debt accounts. An example of how the contingency fee is calculated is included below. The contingency fee is applied to all amounts collected, including the fine, administrative fee, penalty, and surcharge. The amount to be paid to the Contractor as full consideration for DJ assignments collected will be a contingency fee of 13.90%, which is the same as the commission fee on non-DJ assignments, however, note Section 3(a)(ii) below. No additional penalties or fees can be assessed by the Contractor for the debt due.

Example:

| Principal balance assigned | \$100.00 |
|--|-----------------|
| Contingency fee | \$13.90 (13.9%) |
| New Balance | \$113.90 |
| Total Collected: | \$113.90 |
| Remit to Department: | \$113.90 |
| Compensation payable to or owed to Contractor: | \$13.90 |

- (ii) All costs and expenses incurred by the Contractor in the performance of Services shall be the sole responsibility of the Contractor and shall be paid by it without reimbursement from the County, except that the Contractor may be reimbursed by the County for the actual cost of:
 - the certified mailings for DJ assignments, up to Fifteen dollars (\$15) per mailing by United States Postal Service ("USPS"), provided that to the extent the costs of the certified mailings are collected from the debtor, the County will be reimbursed for such mailing costs; and
 - asset skip tracing for judgment enforcement activities, billed at the actual cost of the search, which shall be Twenty Cents (\$0.20) per locate for a social security number, Twenty Dollars (\$20.00) per locate for an employment locate, and Forty Cents (\$0.40) per locate for a property locate and assessed value. The maximum amount the County shall pay the Contractor for asset skip tracing for judgment enforcement activities provided under this Agreement shall be Fifty Thousand Dollars (\$50,000.00).
- (iii) The Contractor earns their contingency fee only when a "Collection Effort Contact" immediately preceded payment by debtor within 90 days. A Collection Effort Contact shall consist of Contractor's direct outreach to a debtor to solicit payment of the unresolved debt account, which shall generally include, but not be limited to, a written notice or phone call with the debtor. A Collection Effort shall also include an active payment plan included in Contractor's update file to the County. A Collection Effort Contact shall not include skip-tracing or a data scrub that may be performed by the Contractor.
- (iv) Additional information regarding the payment process can be found in Sections 4 and 5 of the attached Exhibit A.

(b) <u>Vouchers</u>; <u>Voucher Review</u>, <u>Approval and Audit</u>. Payments shall be made to the Contractor in arrears and shall be contingent upon (i) the Contractor submitting a claim voucher (the "Voucher") in a form satisfactory to the County, that (a) states with reasonable specificity the services provided and the payment requested as consideration for such services, (b) certifies that the services rendered and the payment requested are in accordance with this Agreement, and (c) is accompanied by documentation satisfactory to the County supporting the amount claimed, and (ii) review, approval and audit of the Voucher by the Department and/or the County Comptroller or his or her duly designated representative (the "Comptroller").

(c) <u>Timing of Payment Claims</u>. The Contractor shall submit claims no later than three (3) months following the County's receipt of the services that are the subject of the claim and no more frequently than once a month. The County shall pay undisputed claim voucher not later than thirty (30) days after submittal.

(d) <u>No Duplication of Payments</u>. Payments under this Agreement shall not duplicate payments for any work performed or to be performed under other agreements between the Contractor and any funding source including the County.

(e) <u>Payments in Connection with Termination or Notice of Termination</u>. Unless a provision of this Agreement expressly states otherwise, payments to the Contractor following the termination of this Agreement shall not exceed payments made as consideration for services that were (i) performed prior to termination, (ii) authorized by this Agreement to be performed, and (iii) not performed after the Contractor received notice that the County did not desire to receive such services.

(f) <u>Partial Encumbrance</u>. The Contractor acknowledges that all funds payable under this Agreement are subject to encumbrance, that the County will partially encumber funds throughout the term of this Agreement, and that the County shall not be liable for payment of any amounts which have not been encumbered for this Agreement by the County. The Contractor further acknowledges that the initial encumbrance under this Agreement shall be One Million Five Hundred Thousand $D \ ollars \ (\$1,500,000.00)$. Thereafter, the Department will notify the Contractor of the availability of additional monies, which notice shall include the amount encumbered. Such notification shall serve as notice to proceed.

4. <u>Independent Contractor</u>. The Contractor is an independent contractor of the County. The Contractor shall not, nor shall any officer, director, employee, servant, agent or independent contractor of the Contractor (a "<u>Contractor Agent</u>"), be (i) deemed a County employee, (ii) commit the County to any obligation, or (iii) hold itself, himself, or herself out as a County employee or Person with the authority to commit the County to any obligation. As used in this Agreement the word "<u>Person</u>" means any individual person, entity (including partnerships, corporations and limited liability companies), and government or political subdivision thereof (including agencies, bureaus, offices and departments thereof).

5. <u>No Arrears or Default</u>. The Contractor is not in arrears to the County upon any debt or contract and it is not in default as surety, contractor, or otherwise upon any obligation to the County, including any obligation to pay taxes to, or perform services for or on behalf of, the County.

6. <u>Compliance with Law</u>. (a) <u>Generally.</u> The Contractor shall comply with any and all applicable Federal, State and local Laws, including, but not limited to those relating to conflicts of interest, human rights, a living wage, disclosure of information and vendor registration in connection

with its performance under this Agreement. In furtherance of the foregoing, the Contractor is bound by and shall comply with the terms of Appendix EE attached hereto and with the County's registration protocol. As used in this Agreement the word "Law" includes any and all statutes, local laws, ordinances, rules, regulations, applicable orders, and/or decrees, as the same may be amended from time to time, enacted, or adopted.

(b) <u>Nassau County Living Wage Law.</u> Pursuant to LL 1-2006, as amended, and to the extent that a waiver has not been obtained in accordance with such law or any rules of the County Executive, the Contractor agrees as follows:

(i) Contractor shall comply with the applicable requirements of the Living Wage Law, as amended;

- (ii) Failure to comply with the Living Wage Law, as amended, may constitute a material breach of this Agreement, the occurrence of which shall be determined solely by the County. Contractor has the right to cure such breach within thirty days of receipt of notice of breach from the County. In the event that such breach is not timely cured, the County may terminate this Agreement as well as exercise any other rights available to the County under applicable law.
- (iii) It shall be a continuing obligation of the Contractor to inform the County of any material changes in the content of its certification of compliance, attached to this Agreement as Appendix L, and shall provide to the County any information necessary to maintain the certification's accuracy.

(c) <u>Records Access</u>. The parties acknowledge and agree that all records, information, and data ("<u>Information</u>") acquired in connection with performance or administration of this Agreement remains the sole property of the County and shall be used and disclosed solely for the purpose of performance and administration of the Agreement or as required by law. The Contractor acknowledges that Contractor Information in the County's possession may be subject to disclosure under Article 6 of the New York State Public Officer's Law ("Freedom of Information Law" or "FOIL"). In the event that such a request for disclosure is made, the County shall make reasonable efforts to notify the Contractor of such request prior to disclosure of the Information so that the Contractor may take such action as it deems appropriate.

(d) <u>Protection of Client Information</u>. The Contractor agrees to hold in confidence and not to directly or indirectly reveal, report, publish, use, copy, disclose or transfer any individual's information (including but not limited to, individual name, addresses, social security numbers, and dates of birth), or utilize any such information (collectively "Confidential Information") for any purpose, except as may be necessary in the course of the Contractor's use of Confidential Information for the purposes of this Agreement, unless disclosure of the Confidential Information is required by law, regulation, judicial or administrative process. The Contractor agrees to exercise reasonable efforts to preserve the confidentiality of all Confidential Information. Contractor acknowledges that its nondisclosure obligations under this Agreement shall apply equally to all documents prepared by the Contractor in the course of performing this Agreement, including, without limitation notes, data, reference materials, information, memoranda, reports, recommendation, analyses, documentation and records, that in any way incorporate or reflect any of the Confidential Information, except as otherwise provided in this Agreement. This paragraph shall survive termination of this Agreement.

(e) <u>Confidentiality</u>. To the extent permitted by law, the County will keep confidential any information marked by the Contractor as "Confidential" or "Proprietary."

(f) <u>Non-Disclosure Agreement (NDA</u>). The Contractor acknowledges and understands that the Contractor and Contractor Agents providing Services pursuant to this Agreement may be required to enter into an NDA.

(g) <u>Prohibition of Gifts</u>. In accordance with County Executive Order 2-2018, the Contractor shall not offer, give, or agree to give anything of value to any County employee, agent, consultant, construction manager, or other person or firm representing the County (a "County Representative"), including members of a County Representative's immediate family, in connection with the performance by such County Representative of duties involving transactions with the Contractor on behalf of the County, whether such duties are related to this Agreement or any other County contract or matter. As used herein, "anything of value" shall include, but not be limited to, meals, holiday gifts, holiday baskets, gift cards, tickets to golf outings, tickets to sporting events, currency of any kind, or any other gifts, gratuities, favorable opportunities or preferences. For purposes of this subsection, an immediate family member shall include a spouse, child, parent, or sibling. The Contractor shall include the provisions of this subsection in each subcontract entered into under this Agreement.

(h) <u>Disclosure of Conflicts of Interest</u>. In accordance with County Executive Order 2-2018, the Contractor has disclosed as part of its response to the County's Business History Form, or other disclosure form(s), any and all instances where the Contractor employs any spouse, child, or parent of a County employee of the agency or department that contracted or procured the goods and/or services described under this Agreement. The Contractor shall have a continuing obligation, as circumstances arise, to update this disclosure throughout the term of this Agreement.

(i) <u>Vendor Code of Ethics</u>. By executing this Agreement, the Contractor hereby certifies and covenants that:

- (i) The Contractor has been provided a copy of the Nassau County Vendor Code of Ethics issued on June 5, 2019, as may be amended from time to time (the "Vendor Code of Ethics"), and will comply with all of its provisions;
- (ii) All of the Contractor's Participating Employees, as such term is defined in the Vendor Code of Ethics (the "Participating Employees"), have been provided a copy of the Vendor Code of Ethics prior to their participation in the underlying procurement;
- (iii) All Participating Employees have completed the acknowledgment required by the Vendor Code of Ethics;
- (iv) The Contractor will retain all of the signed Participating Employee acknowledgements for the period it is required to retain other records pertinent to performance under this Agreement;
- (v) The Contractor will continue to distribute the Vendor Code of Ethics, obtain signed Participating Employee acknowledgments as new Participating Employees are added or changed during the term of this Agreement, and retain such signed acknowledgments for the period the Contractor is required to retain other records pertinent to performance under this Agreement; and
- (vi) The Contractor has obtained the certifications required by the Vendor Code of Ethics from any subcontractors or other lower tier participants who have participated in procurements for work performed under this Agreement.

7. <u>Minimum Service Standards</u>. Regardless of whether required by Law: (a) The Contractor shall, and shall cause Contractor Agents to, conduct its, his or her activities in connection

with this Agreement so as not to endanger or harm any Person or property.

(b) The Contractor shall deliver Services under this Agreement in a professional manner consistent with the best practices of the industry in which the Contractor operates. The Contractor shall take all actions necessary or appropriate to meet the obligation described in the immediately preceding sentence, including obtaining and maintaining, and causing all Contractor Agents to obtain and maintain, all approvals, licenses, and certifications ("Approvals") necessary or appropriate in connection with this Agreement.

8. <u>Indemnification; Defense; Cooperation</u>. (a) The Contractor shall be solely responsible for and shall indemnify and hold harmless the County, the Department and its officers, employees, and agents (the "<u>Indemnified Parties</u>") from and against any and all liabilities, losses, costs, expenses (including, without limitation, attorneys' fees and disbursements) and damages ("<u>Losses</u>"), arising out of or in connection with any acts or omissions of the Contractor or a Contractor Agent, regardless of whether due to negligence, fault, or default, including Losses in connection with any threatened investigation, litigation or other proceeding or preparing a defense to or prosecuting the same; <u>provided</u>, <u>however</u>, that the Contractor shall not be responsible for that portion, if any, of a Loss that is caused by the negligence of the County.

(b) The Contractor shall, upon the County's demand and at the County's direction, promptly and diligently defend, at the Contractor's own risk and expense, any and all suits, actions, or proceedings which may be brought or instituted against one or more Indemnified Parties for which the Contractor is responsible under this Section, and, further to the Contractor's indemnification obligations, the Contractor shall pay and satisfy any judgment, decree, loss or settlement in connection therewith.

(c) The Contractor shall, and shall cause Contractor Agents to, cooperate with the County and the Department in connection with the investigation, defense or prosecution of any action, suit or proceeding in connection with this Agreement, including the acts or omissions of the Contractor and/or a Contractor Agent in connection with this Agreement.

(d) The County shall indemnify and hold harmless the Contractor, its parent, subsidiary, affiliates, and related companies and divisions, and their officers, directors, employees, shareholders, and agents (the "Contractor Indemnified Parties") from and against any and all Losses directly arising out of the County's material failure to comply with any term, provision, covenant, warranty or representation contained in this Agreement, or directly arising out of any negligent or willful act or omission of the County or its agents, servants, or employees.

(e) The provisions of this Section shall survive the termination of this Agreement.

9. <u>Insurance</u>. (a) <u>Types and Amounts</u>. The Contractor shall obtain and maintain throughout the term of this Agreement, at its own expense: (i) one or more policies for commercial general liability insurance, which policy(ies) shall name "Nassau County" as an additional insured and have a minimum single combined limit of liability of not less than One Million Dollars (\$1,000,000.00) per occurrence and Two Million Dollars (\$2,000,000.00) aggregate coverage, (ii) if contracting in whole or part to provide professional services, one or more policies for professional liability insurance, which policy(ies) shall have a minimum single limit liability of not less One Million Dollars (\$1,000,000.00) per claim (iii) compensation insurance for the benefit of the Contractor's employees ("Workers' Compensation Insurance"), which insurance is in compliance with the New York State Workers' Compensation Law, and (iv) such additional insurance as the County may from time to time specify.

(b) <u>Acceptability</u>; <u>Deductibles</u>; <u>Subcontractors</u>. All insurance obtained and maintained by the Contractor pursuant to this Agreement shall be (i) written by one or more commercial insurance carriers licensed to do business in New York State and acceptable to the County, and which is (ii) in form and substance acceptable to the County. The Contractor shall be solely responsible for the payment of all deductibles to which such policies are subject. The Contractor shall require any subcontractor hired in connection with this Agreement to carry insurance with the same limits and provisions required to be carried by the Contractor under this Agreement.

(c) <u>Delivery</u>; <u>Coverage Change</u>; <u>No Inconsistent Action</u>. Prior to the execution of this Agreement, copies of current certificates of insurance evidencing the insurance coverage required by this Agreement shall be delivered to the Department. Not less than thirty (30) days prior to the date of any expiration or renewal of, or actual, proposed or threatened reduction or cancellation of coverage under, any insurance required hereunder, the Contractor shall provide written notice to the Department of the same and deliver to the Department renewal or replacement certificates of insurance. The Contractor shall cause all insurance to remain in full force and effect throughout the term of this Agreement and shall not take or omit to take any action that would suspend or invalidate any of the required coverages. The failure of the Contractor to maintain Workers' Compensation Insurance shall render this contract void and of no effect. The failure of the Contractor to maintain the other required coverages shall be deemed a material breach of this Agreement upon which the County reserves the right to consider this Agreement terminated as of the date of such failure.

10. <u>Assignment; Amendment; Waiver; Subcontracting</u>. This Agreement and the rights and obligations hereunder may not be in whole or part (i) assigned, transferred or disposed of, (ii) amended, (iii) waived, or (iv) subcontracted, without the prior written consent of the County Executive or his or her duly designated deputy (the "<u>County Executive</u>"), and any purported assignment, other disposal or modification without such prior written consent shall be null and void. The failure of a party to assert any of its rights under this Agreement, including the right to demand strict performance, shall not constitute a waiver of such rights.

11. <u>Termination</u>. (a) <u>Generally</u>. This Agreement may be terminated (i) for any reason by the County upon thirty (30) days' written notice to the Contractor, (ii) for "Cause" by the County immediately upon the receipt by the Contractor of written notice of termination, if, after a ten-day written notice to cure, the Contractor has failed to cure the violations identified in the notice to cure, provided that if the County reasonably determines that it would be impossible for the Contractor to cure such violation within the ten-day notice period, then County may terminate immediately without waiting for the ten-day notice period to elapse, (iii) upon mutual written Agreement of the County and the Contractor, and (iv) in accordance with any other provisions of this Agreement expressly addressing termination.

As used in this Agreement the word "<u>Cause</u>" includes: (i) a breach of this Agreement; (ii) the failure to obtain and maintain in full force and effect all Approvals required for the services described in this Agreement to be legally and professionally rendered; and (iii) the termination or impending termination of federal or state funding for the services to be provided under this Agreement.

(b) <u>By the Contractor</u>. This Agreement may be terminated by the Contractor if performance becomes impracticable through no fault of the Contractor, where the impracticability relates to the Contractor's ability to perform its obligations and not to a judgment as to convenience or the desirability of continued performance. Termination under this subsection shall be effected by the Contractor delivering to the commissioner or other head of the Department (the "<u>Commissioner</u>"), at least sixty (60) days prior to the termination date (or a shorter period if sixty days' notice is impossible), a notice stating (i) that the Contractor is terminating this Agreement in accordance with this subsection, (ii) the date as of which this Agreement will terminate, and (iii) the facts giving rise to the Contractor's right to terminate under this subsection. A copy of the notice given to the Commissioner shall be given to the Deputy County Executive who oversees the administration of the Department (the "<u>Applicable DCE</u>") on the same day that notice is given to the Commissioner. This Agreement may be terminated by the Contractor for any reason upon ninety (90) days' written notice to the County.

(c) <u>Contractor Assistance upon Termination</u>. In connection with the termination or impending termination of this Agreement the Contractor shall, regardless of the reason for termination, take all actions reasonably requested by the County, excluding sending notices on all outstanding accounts (including those set forth in other provisions of this Agreement) to assist the County in transitioning the Contractor's responsibilities under this Agreement. The provisions of this subsection shall survive the termination of this Agreement. Any costs related to agreed upon transition assistance will be at the County's cost.

12. <u>Accounting Procedures; Records.</u> The Contractor shall maintain and retain, for a period of six (6) years following the later of termination of or final payment under this Agreement, complete and accurate records, documents, accounts and other evidence, whether maintained electronically or manually ("<u>Records</u>"), pertinent to performance under this Agreement. Records shall be maintained in accordance with Generally Accepted Accounting Principles and, if the Contractor is a non-profit entity, must comply with the accounting guidelines set forth in the applicable provisions of the Code of Federal Regulations, 2 C.F.R. Part 200, as may be amended. Such Records shall at all times be available for audit and inspection by the Comptroller, the Department, any other governmental authority with jurisdiction over the provision of services hereunder and/or the payment therefore, and any of their duly designated representatives. The provisions of this Section shall survive the termination of this Agreement.

13. <u>Limitations on Actions and Special Proceedings against the County</u>. No action or special proceeding shall lie or be prosecuted or maintained against the County upon any claims arising out of or in connection with this Agreement unless:

(a) <u>Notice</u>. At least thirty (30) days prior to seeking relief the Contractor shall have presented the demand or claim(s) upon which such action or special proceeding is based in writing to the Applicable DCE for adjustment and the County shall have neglected or refused to make an adjustment or payment on the demand or claim for thirty (30) days after presentment. The Contractor shall send or deliver copies of the documents presented to the Applicable DCE under this Section to each of (i) the Department and the (ii) the County Attorney (at the address specified above for the County) on the same day that documents are sent or delivered to the Applicable DCE. The complaint or necessary moving papers of the Contractor shall allege that the above-described actions and inactions preceded the Contractor's action or special proceeding against the County.

(b) <u>Time Limitation</u>. Such action or special proceeding is commenced within the earlier of (i) one (1) year of the first to occur of (A) final payment under or the termination of this Agreement, and (B) the accrual of the cause of action, and (ii) the time specified in any other provision of this Agreement.

14. <u>Work Performance Liability</u>. The Contractor is and shall remain primarily liable for the successful completion of all work in accordance this Agreement irrespective of whether the Contractor is using a Contractor Agent to perform some or all of the work contemplated by this Agreement, and irrespective of whether the use of such Contractor Agent has been approved by the County.

15. <u>Consent to Jurisdiction and Venue; Governing Law</u>. Unless otherwise specified in this Agreement or required by Law, exclusive original jurisdiction for all claims or actions with respect to this Agreement shall be in the Supreme Court in Nassau County in New York State and the parties expressly waive any objections to the same on any grounds, including venue and <u>forum non conveniens</u>. This Agreement is intended as a contract under, and shall be governed and construed in accordance with, the Laws of New York State, without regard to the conflict of laws provisions thereof.

16. <u>Notices</u>. Any notice, request, demand or other communication required to be given or made in connection with this Agreement shall be (a) in writing, (b) delivered or sent (i) by hand delivery, evidenced by a signed, dated receipt, (ii) postage prepaid via certified mail, return receipt requested, or (iii) overnight delivery via a nationally recognized courier service, (c) deemed given or made on the date the delivery receipt was signed by a County employee, three (3) business days after it is mailed or one (1) business day after it is released to a courier service, as applicable, and (d)(i) if to the Department, to the attention of the Commissioner at the address specified above for the Department, (ii) if to an Applicable DCE, to the attention of the Applicable DCE (whose name the Contractor shall obtain from the Department) at the address specified above for the County, (iii) if to the Comptroller, to the attention of the Comptroller at 240 Old Country Road, Mineola, NY 11501, and (iv) if to the Contractor, to the attention of the person who executed this Agreement on behalf of the Contractor at the address specified above for the Contractor, or in each case to such other persons or addresses as shall be designated by written notice.

17. <u>All Legal Provisions Deemed Included; Severability; Supremacy</u>. (a) Every provision required by Law to be inserted into or referenced by this Agreement is intended to be a part of this Agreement. If any such provision is not inserted or referenced or is not inserted or referenced in correct form then (i) such provision shall be deemed inserted into or referenced by this Agreement for purposes of interpretation and (ii) upon the application of either party this Agreement shall be formally amended to comply strictly with the Law, without prejudice to the rights of either party.

(b) In the event that any provision of this Agreement shall be held to be invalid, illegal or unenforceable, the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

(c) Unless the application of this subsection will cause a provision required by Law to be excluded from this Agreement, in the event of an actual conflict between the terms and conditions set forth above the signature page to this Agreement and those contained in any schedule, exhibit, appendix, or attachment to this Agreement, the terms and conditions set forth above the signature page shall control. To the extent possible, all the terms of this Agreement should be read together as not conflicting.

(d) Each party has cooperated in the negotiation and preparation of this Agreement. Therefore, in the event that construction of this Agreement occurs, it shall not be construed against either party as drafter.

18. <u>Section and Other Headings</u>. The section and other headings contained in this Agreement are for reference purposes only and shall not affect the meaning or interpretation of this Agreement.

19. <u>Administrative Service Charge</u>. The Contractor agrees to pay the County an administrative service charge of Five Hundred Thirty-Three Dollars (\$533.00) for the processing of this Agreement pursuant to Ordinance Number 74-1979, as amended by Ordinance Numbers 201-

2001, 128-2006, and 153-2018. The administrative service charge shall be due and payable to the County by the Contractor upon signing this Agreement.

20. Executory Clause. Notwithstanding any other provision of this Agreement:

(a) <u>Approval and Execution</u>. The County shall have no liability under this Agreement (including any extension or other modification of this Agreement) to any Person unless (i) all County approvals, third party approvals and other governmental approvals have been obtained, including, if required, approval by the County Legislature, and (ii) this Agreement has been executed by the County Executive (as defined in this Agreement).

(b) <u>Availability of Funds</u>. The County shall have no liability under this Agreement (including any extension or other modification of this Agreement) to any Person beyond funds appropriated or otherwise lawfully available for this Agreement, and, if any portion of the funds for this Agreement are from the state and/or federal governments, then beyond funds available to the County from the state and/or federal governments.

21. <u>Limitation on Damages</u>. In no event shall either party be liable to the other party, whether under a duty of indemnification or otherwise, to any indirect, special, consequential, incidental, exemplary or punitive damages against the other, including but not limited to damages described as lost profits or sales, or loss of reputation, whether or not the other party has been advised of the possibility of such claim.

22. <u>Debts Just and Owing</u>. The County represents that to the best of its knowledge, every account referred will be a just debt due and owing. The County will promptly inform the Contractor, in writing, of any notice it receives concerning any bankruptcy filings by debtors. The County further represents that to the best of its knowledge, every account referred will contain accurate information, including information regarding the identity of the debtor and the balance of the account.

23. Intellectual Property.

(a) Intellectual Property Rights include, on a worldwide basis, without limitation, any and all: (i) rights associated with works of authorship and literary property, including copyrights, moral rights of an author of a copyrightable work (including any right to be identified as the author of the work or to object to derogatory treatment of the work), and mask-work rights; (ii) trademarks, service marks, logos, trade dress, trade names, whether or not registered, and the goodwill associated therewith; (iii) rights relating to skill and/or know-how or trade secrets, including ideas, concepts, methods, techniques, inventions (whether or not developed or reduced to practice); (iv) patents, designs, design rights (whether registered or unregistered), algorithms and other industrial property rights; (v) data base rights, rights in domain names, universal resource locator addresses, telephone numbers (including toll free numbers) and similar identifiers; (vi) other intellectual and industrial property rights of every kind and nature, however designated, whether arising by operation of law, contract, license or otherwise; and (vii) registrations, initial applications (including intent to use applications), renewals, extensions, continuations, divisions or reissues thereof now or hereafter in force (including any rights in any of the foregoing) whether existing now and/or in the future, wherever existing, together with the right to apply for protection and/or extensions of the same and any and all goodwill relating thereto.

(b) All Intellectual Property Rights belonging to the Contractor whether or not protected by patent, copyright, trademark, tradename or other intellectual property right as well as any development or any technology made available by Contractor to the County in the framework of this Agreement (i) prior to the commencement date of the Agreement or (ii) after the commencement date, but independent of the Agreement, meaning not specifically pursuant to this Agreement, whether or not used by Contractor in connection with the services or incorporated into any work product, including all Intellectual Property Rights therein, shall remain at all times the property of the Contractor. Any Intellectual Property developed by either party during this Agreement shall remain the developing party's property. Neither party will acquire any right, title and/or interest in the other party's Intellectual Property as a result of this Agreement except the rights to use the other party's Intellectual Property for the purpose of carrying out their respective obligations under this Agreement as provided in Section 23(c) below.

(c) Each party hereby grants the other party a non-exclusive, non-sublicensable, nontransferable, royalty-free, fully paid-up, worldwide license to its Intellectual Property, solely during the term of this Agreement (including any ramp-down or termination assistance period) and for the sole purpose of, and to the extent necessary for, performing their respective obligations under this Agreement. Neither party shall make any other use of the other party's Intellectual Property.

(d) Neither party, in the performance of this Agreement, will infringe on the Intellectual Property rights of any person. Each party shall indemnify, defend and hold the other party harmless against any and all liabilities, losses, costs, expenses (including reasonable attorney's fees and disbursements) and damages ("Losses") arising out of or in connection with any infringement, violation or unauthorized use of any copyright, trade secrets, trademark, patent or any other property or personal right of any third party by the indemnifying party and/or its employees, agents, or subcontractors in the performance of this Agreement.

24. <u>Ownership and Control of Work Product</u>. Upon execution of this Agreement, any reports, documents, data, photographs and/or other materials produced specifically and exclusively for the County pursuant to this Agreement, shall become the exclusive property of the County, and the Contractor may not use such materials in any way other than for the compliance of the requirements under this Agreement.

25. <u>Entire Agreement</u>. This Agreement represents the full and entire understanding and agreement between the parties with regard to the subject matter hereof and supersedes all prior agreements (whether written or oral) of the parties relating to the subject matter of this Agreement.

[Remainder of Page Intentionally Left Blank.]

IN WITNESS WHEREOF, the Contractor and the County have executed this Agreement as of the Effective Date.

ALLIANCE ONE RECEIVABLES MANAGEMENT, INC.

By: Name: <u>Tim</u> Casey Title: CEO Date:

NASSAU COUN1Y

By:_____

Name:______ Title: <u>County Executive</u> o Deputy County Executive Date:_____

PLEASE EXECUTE IN **BLUE** INK

STATEOF //) SS.: COUNTY OF COOK) On the 4 day of 4 Manual in the year 20 before me personally came in the year 20 before me personally came to me personally known, who, being by me duly sworn, did depose and say that he or she resides in the County of COOK ; that he or she is the CEO of All ance one receivables Management in; the corporation described herein and which executed the above instrument; and that he or she signed his or her name thereto by authority of the board of directors of said corporation.

NOTARY PUBLIC

OFFICIAL SEAL Kristy Plecki Notary Public, State of Illinois My Commission Expires 02-02-2024

STATE OF NEW YORK))ss.: COUNTY OF NASSAU)

On the _____day of ______to me personally known, who, being by me duly sworn, did _______depose and say that he or she resides in the County of _______: that he or she is the County Executive of the County of Nassau, the municipal corporation described herein and which executed the above instrument; and that he or she signed his or her name thereto pursuant to Section 205 of the County Government Law of Nassau County.

NOTARY PUBLIC

Appendix EE Equal Employment Opportunities for Minorities and Women

The provisions of this Appendix EE are hereby made a part of the document to which it is attached.

The Contractor shall comply with all federal, State and local statutory and constitutional anti-discrimination provisions. In addition, Local Law No. 14-2002, entitled "Participation by Minority Group Members and Women in Nassau County Contracts," governs all County Contracts as defined herein and solicitations for bids or proposals for County Contracts. In accordance with Local Law 14-2002:

(a) The Contractor shall not discriminate against employees or applicants for employment because of race, creed, color, national origin, sex, age, disability or marital status in recruitment, employment, job assignments, promotions, upgradings, demotions, transfers, layoffs, terminations, and rates of pay or other forms of compensation. The Contractor will undertake or continue existing programs related to recruitment, employment, job assignments, promotions, upgradings, transfers, and rates of pay or other forms of compensation to ensure that minority group members and women are afforded equal employment opportunities without discrimination.

(b) At the request of the County contracting agency, the Contractor shall request each employment agency, labor union, or authorized representative of workers with which it has a collective bargaining or other agreement or understanding, to furnish a written statement that such employment agency, union, or representative will not discriminate on the basis of race, creed, color, national origin, sex, age, disability, or marital status and that such employment agency, labor union, or representative will affirmatively cooperate in the implementation of the Contractor's obligations herein.

> (c) The Contractor shall state, in all solicitations or advertisements for employees, that, in the performance of the County Contract, all qualified applicants will be afforded equal employment opportunities without discrimination because of race, creed, color, national origin, sex, age, disability or marital status.

> (d) The Contractor shall make best efforts to solicit active participation by certified minority or women-owned business enterprises ("Certified M/WBEs") as defined in Section 101 of Local Law No. 14-2002, for the purpose of granting of Subcontracts.

(e) The Contractor shall, in its advertisements and solicitations for Subcontractors, indicate its interest in receiving bids from Certified M/WBEs and the requirement that Subcontractors must be equal opportunity employers.

(f) Contractors must notify and receive approval from the respective Department Head prior to issuing any Subcontracts and, at the time of requesting such authorization, must submit a signed Best Efforts Checklist.

(g) Contractors for projects under the supervision of the County's Department of Public Works shall also submit a utilization plan listing all proposed Subcontractors so that, to the greatest extent feasible, all Subcontractors will be approved prior to commencement of work. Any additions or changes to the list of subcontractors under the utilization plan shall be approved by the Commissioner of the Department of Public Works when made. A copy of the utilization plan any additions or changes thereto shall be submitted by the Contractor to the Office of Minority Affairs simultaneously with the submission to the Department of Public Works.

(h) At any time after Subcontractor approval has been requested and prior to being granted, the contracting agency may require the Contractor to submit Documentation Demonstrating Best Efforts to Obtain Certified Minority or Women-owned Business Enterprises. In addition, the contracting agency may require the Contractor to submit such documentation at any time after Subcontractor approval when the contracting agency has reasonable cause to believe that the existing Best Efforts Checklist may be inaccurate. Within ten working days (10) of any such request by the contracting agency, the Contractor must submit Documentation.

(i) In the case where a request is made by the contracting agency or a Deputy County Executive acting on behalf of the contracting agency, the Contractor must, within two (2) working days of such request, submit evidence to demonstrate that it employed Best Efforts to obtain Certified M/WBE participation through proper documentation.

(j) Award of a County Contract alone shall not be deemed or interpreted as approval of all Contractor's Subcontracts and Contractor's fulfillment of Best Efforts to obtain participation by Certified M/WBEs.

(k) A Contractor shall maintain Documentation Demonstrating Best Efforts to Obtain Certified Minority or Women-owned Business Enterprises for a period of six (6) years. Failure to maintain such records shall be deemed failure to make Best Efforts to comply with this Appendix EE, evidence of false certification as M/WBE compliant or considered breach of the County Contract.

(l) The Contractor shall be bound by the provisions of Section 109 of Local Law No. 14-2002 providing for enforcement of violations as follows:

- a. Upon receipt by the Executive Director of a complaint from a contracting agency that a County Contractor has failed to comply with the provisions of Local Law No. 14-2002, this Appendix EE or any other contractual provisions included in furtherance of Local Law No. 14-2002, the Executive Director will try to resolve the matter.
- b. If efforts to resolve such matter to the satisfaction of all parties are unsuccessful, the Executive Director shall refer the matter, within thirty days (30) of receipt of the complaint, to the American Arbitration Association for proceeding thereon.
- c. Upon conclusion of the arbitration proceedings, the arbitrator shall submit to the Executive Director his recommendations regarding the imposition of sanctions, fines or penalties. The Executive Director shall either (i) adopt the recommendation of the arbitrator (ii) determine that no sanctions, fines or penalties should be imposed or (iii) modify the recommendation of the arbitrator, provided that such modification shall not expand upon any sanction

recommended or impose any new sanction, or increase the amount of any recommended fine or penalty. The Executive Director, within ten days (10) of receipt of the arbitrators award and recommendations, shall file a determination of such matter and shall cause a copy of such determination to be served upon the respondent by personal service or by certified mail return receipt requested. The award of the arbitrator, and the fines and penalties imposed by the Executive Director, shall be final determinations and may only be vacated or modified as provided in the civil practice law and rules ("CPLR").

(m) The contractor shall provide contracting agency with information regarding all subcontracts awarded under any County Contract, including the amount of compensation paid to each Subcontractor and shall complete all forms provided by the Executive Director or the Department Head relating to subcontractor utilization and efforts to obtain M/WBE participation.

Failure to comply with provisions (a) through (m) above, as ultimately determined by the Executive Director, shall be a material breach of the contract constituting grounds for immediate termination. Once a final determination of failure to comply has been reached by the Executive Director, the determination of whether to terminate a contract shall rest with the Deputy County Executive with oversight responsibility for the contracting agency.

Provisions (a), (b) and (c) shall not be binding upon Contractors or Subcontractors in the performance of work or the provision of services or any other activity that are unrelated, separate, or distinct from the County Contract as expressed by its terms.

The requirements of the provisions (a), (b) and (c) shall not apply to any employment or application for employment outside of this County or solicitations or advertisements therefor or any existing programs of affirmative action regarding employment outside of this County and the effect of contract provisions required by these provisions (a), (b) and (c) shall be so limited.

The Contractor shall include provisions (a), (b) and (c) in every Subcontract in such a manner that these provisions shall be binding upon each Subcontractor as to work in connection with the County Contract.

As used in this Appendix EE the term "Best Efforts Checklist" shall mean a list signed by the Contractor, listing the procedures it has undertaken to procure Subcontractors in accordance with this Appendix EE.

As used in this Appendix EE the term "County Contract" shall mean (i) a written agreement or purchase order instrument, providing for a total expenditure in excess of twenty-five thousand dollars (\$25,000), whereby a County contracting agency is committed to expend or does expend funds in return for labor, services, supplies, equipment, materials or any combination of the foregoing, to be performed for, or rendered or furnished to the County; or (<u>ii</u>) a written agreement in excess of one hundred thousand dollars (\$100,000), whereby a County contracting agency is committed to expend or does expend funds for the acquisition, construction, demolition, replacement, major repair or renovation of real property and improvements thereon. However, the term "County Contract" does not include agreements or orders for the following services: banking services, insurance policies or contracts, or contracts with a County contracting agency for the sale of bonds, notes or other securities. As used in this Appendix EE the term "County Contractor" means an individual, business enterprise, including sole proprietorship, partnership, corporation, not-for-profit corporation, or any other person or entity other than the County, whether a contractor, licensor, licensee or any other party, that is (i) a party to a County Contract, (ii) a bidder in connection with the award of a County Contract, or (iii) a proposed party to a County Contract, but shall not include any Subcontractor.

As used in this Appendix EE the term "County Contractor" shall mean a person or firm who will manage and be responsible for an entire contracted project.

As used in this Appendix EE "Documentation Demonstrating Best Efforts to Obtain Certified Minority or Women-owned Business Enterprises" shall include, but is not limited to the following:

- a. Proof of having advertised for bids, where appropriate, in minority publications, trade newspapers/notices and magazines, trade and union publications, and publications of general circulation in Nassau County and surrounding areas or having verbally solicited M/WBEs whom the County Contractor reasonably believed might have the qualifications to do the work. A copy of the advertisement, if used, shall be included to demonstrate that it contained language indicating that the County Contractor welcomed bids and quotes from M/WBE Subcontractors. In addition, proof of the date(s) any such advertisements appeared must be included in the Best Effort Documentation. If verbal solicitation is used, a County Contractor's affidavit with a notary's signature and stamp shall be required as part of the documentation.
- b. Proof of having provided reasonable time for M/WBE Subcontractors to respond to bid opportunities according to industry norms and standards. A chart outlining the schedule/time frame used to obtain bids from M/WBEs is suggested to be included with the Best Effort Documentation
- c. Proof or affidavit of follow-up of telephone calls with potential M/WBE subcontractors encouraging their participation. Telephone logs indicating such action can be included with the Best Effort Documentation
- d. Proof or affidavit that M/WBE Subcontractors were allowed to review bid specifications, blue prints and all other bid/RFP related items at no charge to the M/WBEs, other than reasonable documentation costs incurred by the County Contractor that are passed onto the M/WBE.
- e. Proof or affidavit that sufficient time prior to making award was allowed for M/WBEs to participate effectively, to the extent practicable given the timeframe of the County Contract.
- f. Proof or affidavit that negotiations were held in good faith with interested M/WBEs, and that M/WBEs were not rejected as unqualified or unacceptable without sound business reasons based on (1) a thorough investigation of M/WBE qualifications and capabilities reviewed against industry custom and standards and (2) cost of performance The basis for rejecting any M/WBE deemed unqualified by the County Contractor shall be included in the Best Effort Documentation

g. If an M/WBE is rejected based on cost, the County Contractor must submit a list of all sub-bidders for each item of work solicited and their bid prices for the work.

h. The conditions of performance expected of Subcontractors by the County Contractor must also be included with the Best Effort Documentation

i. County Contractors may include any other type of documentation they feel necessary to further demonstrate their Best Efforts regarding their bid documents.

As used in this Appendix EE the term "Executive Director" shall mean the Executive Director of the Nassau County Office of Minority Affairs; provided, however, that Executive Director shall include a designee of the Executive Director except in the case of final determinations issued pursuant to Section (a) through (I) of these rules.

As used in this Appendix EE the term "Subcontract" shall mean an agreement consisting of part or parts of the contracted work of the County Contractor.

As used in this Appendix EE, the term "Subcontractor" shall mean a person or firm who performs part or parts of the contracted work of a prime contractor providing services, including construction services, to the County pursuant to a county contract. Subcontractor shall include a person or firm that provides labor, professional or other services, materials or supplies to a prime contractor that are necessary for the prime contractor to fulfill its obligations to provide services to the County pursuant to a county contract. Subcontractor shall not include a supplier of materials to a contractor who has contracted to provide goods but no services to the County, nor a supplier of incidental materials to a contractor, such as office supplies, tools and other items of nominal cost that are utilized in the performance of a service contract.

Provisions requiring contractors to retain or submit documentation of best efforts to utilize certified subcontractors and requiring Department head approval prior to subcontracting shall not apply to inter-governmental agreements. In addition, the tracking of expenditures of County dollars by not-for-profit corporations, other municipalities, States, or the federal government is not required.

Appendix L

Certificate of Compliance

In compliance with Local Law 1-2006, as amended (the "Law"), the Contractor hereby certifies the following:

1. The chief executive officer of the Contractor is:

| Tim Casey | | (Name) |
|-----------|---|--------------------|
| | 9 | (Address) |
| | | (Telephone Number) |

- 2. The Contractor agrees to either (1) comply with the requirements of the Nassau County Living Wage Law or (2) as applicable, obtain a waiver of the requirements of the Law pursuant to section 9 of the Law. In the event that the Contractor does not comply with the requirements of the Law or obtain a waiver of the requirements of the Law, and such Contractor establishes to the satisfaction of the Department that at the time of execution of this Agreement, it had a reasonable certainty that it would receive such waiver based on the Law and Rules pertaining to waivers, the County will agree to terminate the contract without imposing costs or seeking damages against the Contractor
- 3. In the past five years, Contractor <u>has x</u> has not been found by a court or a government agency to have violated federal, state, or local laws regulating payment of wages or benefits, labor relations, or occupational safety and health. If a violation has been assessed against the Contractor, describe below:

4. In the past five years, an administrative proceeding, investigation, or government bodyinitiated judicial action____has__x_has not been commenced against or relating to the Contractor in connection with federal, state, or local laws regulating payment of wages or benefits, labor relations, or occupational safety and health. If such a proceeding, action, or investigation has been commenced, describe below: 5. Contractor agrees to permit access to work sites and relevant payroll records by authorized County representatives for the purpose of monitoring compliance with the Living Wage Law and investigating employee complaints of noncompliance.

I hereby certify that I have read the foregoing statement and, to the best of my knowledge and belief, it is true, correct and complete. Any statement or representation made herein shall be accurate and true as of the date stated below.

12/9/2020

Dated

Signature of Chief Executive Officer

.

Tim Casey Name of Chief Executive Officer

Sworn to before me this

, 20 20) _day of_ () Notary Public

OFFICIAL SEAL **Elizabeth Visvardis** Notary Public State of Illinois My Commission Expires 06-27-2022

Exhibit A

Statement of Work for Court Debt Collections Contract

1. General

The Department utilizes multiple contractors for collections efforts on all eligible traffic, parking and photo enforcement debt. As such, the Contractor will not be the sole collection contractor retained by the County to perform these Services. Contractor may be assigned, at the sole discretion of the Department, traffic, parking, or photo enforcement debt or any combination thereof.

The Department reserves the right to recall tickets at any time to be assigned to one of the other County contractors or to implement additional collection efforts internally.

TPVA's collection efforts are generally limited to sending out delinquent letters and following up on forwarding addresses when feasible.

Court debt collections include unresolved parking, traffic and photo enforcement violations and Notice of Liabilities ("NOL").

2. Calculations/Accounting

Currently, all calculations and accounting for Parking and Traffic tickets are performed in the Department's IT core system (Compucourt). All calculations and accounting for Red Light Camera NOLs are performed in the American Traffic Solutions/Verramobility (ATS) AXSIS SYSTEM. There is no expectation for the Contractor to perform any calculations which would update the balance due for the motorist. The Department and/or ATS will send to the Contractor the balance due for each debt assigned to collection.

Contractor is not authorized to enter into a reduced settlement. Only the Department can authorize a reduction.

3. Rescind/Recall

If the Contractor is unsuccessful in their attempts to collect the debt within 180 days of assignment, the ticket(s)/NOLs may be withdrawn and returned to the Department.

4. Payments

Payments for delinquent collections can be received either at the Department or the Contractor. Daily electronic deposits are expected from the Contractor to Department's bank account. The payments will be posted in the Department's host system or ATS via daily update files and the information will be transmitted back to the Contractor in a format and time-frame acceptable to Department and the Contractor. Contractor shall remit gross payment to Department. County will then remit applicable commission to Contractor, subject to Contractor's compliance with the County's bill paying procedures as detailed in the Section 3 of the Agreement.

5. Reporting

Reporting will be available in a printable and electronic file, in a format acceptable by the Department and the Contractor. Report format and content shall be agreed to by the Contractor and the Department. Reports shall include period data (monthly reporting) as well as YTD information. Reports must include, but not be limited to, the following content:

- a. Collection/liquidation Rate
- b. Types of Billing (amount billed for each notice type, # letters, # tickets)
- c. Returned Tickets (needing additional research)
- d. Recalled Tickets
- e. Tickets Not Billed reasons why (nixie, erroneous info, etc.)
- 6. Conflict Resolution

Debtor disputes over amounts, charges or origination issues should be referred to Department. The process for tickets needing additional research to be reassigned to the Department, shall be discussed and agreed upon by the Contractor and Department.

7. Assignment

The Department reserves the right to determine which delinquent tickets/NOLs to assign to the Contractor.

8. Collection Letters

Department shall review and approve all letters prior to use for collections on behalf of Department. Department has discretion regarding the number of letters issued prior to assigning the ticket/case to the Contractor. The Contractor is expected to send an initial demand letter within five (5) business days of the assignment date of each account. A second notice should be sent thirty-one (31) days later or as soon as possible after the initial letter in compliance with FDCPA and other collection activity laws and requirements. In general, collection letters should be sent in a #10 envelope with a #9 window return envelope. Letters should be prepared on pre-perforated paper with tear-off stubs to fit into a #9 envelope. Costs of materials are borne by Contractor. Use of OCR or Bar Code is required

on all collection letters on both tear-off stub and main part of letter. Additional specifications shall be defined by Department and the Contractor.

9. Call Center

Contractor must provide an inbound and outbound call center. The call center shall be staffed for all days and hours that Department is open.

10. Resolution

Contractor should attempt to resolve any questions or concerns regarding the debt. If the ticket is recommended for dismissal by the Contractor, the Contractor should provide documentation submitted by debtor. The Contractor may submit a recommendation along with documentation to Department.

11. Telephone Scripts

All telephone scripts utilized by the Contractor must be reviewed and pre-approved by Department.

12. Data

The Department must approve the Contractor's data backup strategy and plan. All data accumulated by the Contractor in connection with the administration or performance of this Agreement, is the property of the County and must be provided upon request by the Department, in a format acceptable to the Department.

13. Contractor IT System Access

Read access to the Contractor's IT system, as a user, will be given to Department employees to review collection and related information for cases assigned to the Contractor.

14. Interface Files

Outbound Department files include assignment and balance due information. Inbound to Department should include contact information (mail, phone, etc.) and payments received. Specifications of interface files to be agreed upon by Department and the Contractor. The Department will work with Contractor to design and deploy interfaces.

15. Return/updated address information

Contractor is expected to send updated address information back to the Department. Updated is defined as more current or accurate address than what the Department originally sent to the Contractor.

16. Access to out of state information

Contractor is expected to have access to non-NYS DMV information as well as other resources to locate non-NY residents (debtor license and registration information). Out of State DMV access is required. It is understood limitations exist that not all out of states DMV information is available.

- 17. The Contractor must sign an acknowledgement of the Driver's Privacy Protection Act (DPPA).
- 18. The Contractor will work with the Department to prepare a list of eligible debt for filing of Default Judgments ("DJ"). Contractor shall also prepare, at the direction of the County, certified mailings of DJ warning letters on approved debts. <u>Contractor shall also conduct asset skip tracing, at the direction of the County, to include locating social security numbers, employment locations, and assessed values of property for enforcement of Default Judgments.</u>
- 19. The Department is undergoing a CORE IT replacement. The Contractor will need to adjust accordingly once the CORE IT system is replaced.
- 20. The Contractor shall mail annual consolidated statements to all debtors to last known address.
- 21. Contractor can enter into payment plans with the debtor on behalf of the Department. Payment plans for parking and photo enforcement must be coordinated with the County's boot and tow contractor. Payment plans are subject to Department's approval.

Jack Schnirman Comptroller



OFFICE OF THE COMPTROLLER 240 Old Country Road Mineola, New York 11501

COMPTROLLER APPROVAL FORM FOR PERSONAL, PROFESSIONAL OR HUMAN SERVICES CONTRACTS

Attach this form along with all personal, professional or human services contracts, contract renewals, extensions and amendments.

CONTRACTOR NAME: AllianceOne Receivables Management Inc.

CONTRACTOR ADDRES 4850 E.Street Rd., Stuite.300, Trevose, Pennsylvania 19053

FEDERAL TAX ID #:

Instructions: Please check the appropriate box ("I") after one of the following roman numerals, and provide all the requested information.

I.
The contract was awarded to the lowest, responsible bidder after advertisement for sealed bids. The contract was awarded after a request for sealed bids was published in ______ [newspaper] on ______ [date]. The sealed bids were publicly opened on ______ [date]. _____ [#] of sealed bids were received and opened.

II. I The contractor was selected pursuant to a Request for Proposals.

 The Contract was entered into after a written request for proposals was issued on

 February 28, 2020
 [date]. Potential proposers were made aware of the availability of the RFP by

 advertisement in New York Newsday
 [newspaper], posting on industry websites, via

 email to interested parties and by publication on the County procurement website. Proposals were due

 on March 13, 2020
 [date]. Eight

 [date].
 Eight

 evaluation
 committe

 consisted
 of:

 Christopher Gomoka, Robert Piazza, Kristen Clodfelter and myself. All committee members are employees of TPVA. I was the

 coordinator of the RFP and was not a voting member (DR)

(list # of persons on committee and their respective departments). The proposals were scored and ranked. As a result of the scoring and ranking, the highest-ranking proposer was selected.

III. This is a renewal, extension or amendment of an existing contract.

The contract was originally executed by Nassau County on ______[date]. This is a renewal or extension pursuant to the contract, or an amendment within the scope of the contract or RFP (copies of the relevant pages are attached). The original contract was entered into after

[describe

procurement method, i.e., RFP, three proposals evaluated, etc.] Attach a copy of the most recent evaluation of the contractor's performance for any contract to be renewed or extended. If the contractor has not received a satisfactory evaluation, the department must explain why the contractor should nevertheless be permitted to continue to contract with the county.

IV. \Box Pursuant to Executive Order No. 1 of 1993, as amended, at least three proposals were solicited and received. The attached memorandum from the department head describes the proposals received, along with the cost of each proposal.

- □ A. The contract has been awarded to the proposer offering the lowest cost proposal; OR:
- \square **B.** The attached memorandum contains a detailed explanation as to the reason(s) why the contract was awarded to other than the lowest-cost proposer. The attachment includes a specific delineation of the unique skills and experience, the specific reasons why a proposal is deemed superior, and/or why the proposer has been judged to be able to perform more quickly than other proposers.

V. \Box Pursuant to Executive Order No. 1 of 1993 as amended, the attached memorandum from the department head explains why the department did not obtain at least three proposals.

- □ A. There are only one or two providers of the services sought or less than three providers submitted proposals. The memorandum describes how the contractor was determined to be the sole source provider of the personal service needed or explains why only two proposals could be obtained. If two proposals were obtained, the memorandum explains that the contract was awarded to the lowest cost proposer, or why the selected proposer offered the higher quality proposal, the proposer's unique and special experience, skill, or expertise, or its availability to perform in the most immediate and timely manner.
- □ B. The memorandum explains that the contractor's selection was dictated by the terms of a federal or New York State grant, by legislation or by a court order. (Copies of the relevant documents are attached).
- □ C. Pursuant to General Municipal Law Section 104, the department is purchasing the services required through a New York State Office of General Services contract no.______, and the attached memorandum explains how the purchase is within the scope of the terms of that contract.

D. Pursuant to General Municipal Law Section 119-0, the department is purchasing the services required through an inter-municipal agreement.

VI. \Box This is a human services contract with a not-for-profit agency for which a competitive process has not been initiated. Attached is a memorandum that explains the reasons for entering into this contract without conducting a competitive process, and details when the department intends to initiate a competitive process for the future award of these services. For any such contract, where the vendor has previously provided services to the county, attach a copy of the most recent evaluation of the vendor's performance. If the contractor has not received a satisfactory evaluation, the department must explain why the contractor should nevertheless be permitted to contract with the county.

In certain limited circumstances, conducting a competitive process and/or completing performance evaluations may not be possible because of the nature of the human services program, or because of a compelling need to continue services through the same provider. In those circumstances, attach an explanation of why a competitive process and/or performance evaluation is inapplicable.

VII. This is a public works contract for the provision of architectural, engineering

or surveying services. The attached memorandum provides details of the department's compliance with Board of Supervisors' Resolution No. 928 of 1993, including its receipt and evaluation of annual Statements of Qualifications & Performance Data, and its negotiations with the most highly qualified firms.

<u>Instructions with respect to Sections VIII, IX and X:</u> All Departments must check the box for VIII. Then, check the box for either IX or X, as applicable.

VIII. I Participation of Minority Group Members and Women in Nassau County Contracts. The selected contractor has agreed that it has an obligation to utilize best efforts to hire MWBE sub-contractors. Proof of the contractual utilization of best efforts as outlined in Exhibit "EE" may be requested at any time, from time to time, by the Comptroller's Office prior to the approval of claim vouchers.

IX. Department MWBE responsibilities. To ensure compliance with MWBE requirements as outlined in Exhibit "EE", Department will require vendor to submit list of sub-contractor requirements prior to submission of the first claim voucher, for services under this contract being submitted to the Comptroller.

X. I Vendor will not require any sub-contractors.

<u>In addition</u>, if this is a contract with an individual or with an entity that has only one or two employees: \Box a review of the criteria set forth by the Internal Revenue Service, *Revenue Ruling No.* 87-41, 1987-1 C.B. 296, attached as Appendix A to the Comptroller's Memorandum, dated February 13, 2004, concerning independent contractors and employees indicates that the contractor would not be considered an employee for federal tax purposes.

Department Head Signature 2/3/2021 Date

<u>NOTE:</u> Any information requested above, or in the exhibit below, may be included in the county's "staff summary" form in lieu of a separate memorandum. Compt. form Pers./Prof. Services Contracts: Rev. 01/18 3 LAURA CURRAN COUNTY EXECUTIVE DAVID RICH EXECUTIVE DIRECTOR



NASSAU COUNTY TRAFFIC & PARKING VIOLATIONS AGENCY 16 COOPER STREET HEMPSTEAD, NEW YORK 11550 (516) 572-2700

DEPARTMENTAL MEMO

- TO: Jack Schnirman Nassau County Comptroller
- FROM: David Rich Executive Director, NCTPVA

DATE: February 3, 2021

SUBJECT: Selection of AllianceOne Receivables Management, Inc. Contractor from TPVA Collections RFP

As required by Nassau County Executive Order No. 1 of 1993, I am providing this attachment to the Comptroller Approval Form. AllianceOne Receivables Management, Inc. (AO) was selected, even though they were not the lowest bidder. As has been the past practice of the Nassau County Traffic and Parking Violations Agency (TPVA), TPVA contracts with multiple collection vendors to attempt to collect fines and fees due Nassau County TPVA. TPVA intends to award the lowest bidder, RTR Financial Services Inc. (RTR), a contract for collection services. AO had a tied score as the highest scoring vendor with RTR. I have attached the scoring sheet for your reference.

2020 Court Debt Collections Scoring

KC

| | Requirements | Profile | Experience | Cost | Total |
|----------------|--------------|---------|------------|------|-------|
| FMA | 11 | 8 | 10 | 17 | 46 |
| РОМ | 10 | 5 | 10 | 13 | 38 |
| Linebarger | 20 | 20 | 40 | 14 | 94 |
| Alliance One | 20 | 20 | 30 | 15 | 85 |
| RTR | 15 | 20 | 20 | 20 | 75 |
| Sunrise Credit | 10 | 10 | 30 | 18 | 68 |
| Premiere | 15 | 20 | 12 | 16 | 63 |
| ICR | 10 | 20 | 20 | 19 | 69 |

RP

| | Requirements | Profile | Experience | Cost | Total | |
|----------------|--------------|---------|------------|------|-------|--|
| FMA | 20 | 20 | 25 | 17 | 82 | |
| РОМ | 15 | 15 | 20 | 13 | 63 | |
| Linebarger | 20 | 20 | 37 | 14 | 91 | |
| Alliance One | 20 | 20 | 40 | 15 | 95 | |
| RTR | 20 | 20 | 40 | 20 | 100 | |
| Sunrise Credit | 20 | 20 | 25 | 18 | 83 | |
| Premiere | 15 | 15 | 30 | 16 | 76 | |
| ICR | 20 | 20 | 25 | 19 | 84 | |

CG

| | Requirements | Profile | Experience | Cost | Total |
|----------------|--------------|---------|------------|------|-------|
| FMA | 20 | 15 | 30 | 17 | 82 |
| РОМ | 10 | 15 | 25 | 13 | 63 |
| Linebarger | 20 | 15 | 40 | 14 | 89 |
| Alliance One | 20 | 20 | 40 | 15 | 95 |
| RTR | 20 | 20 | 40 | 20 | 100 |
| Sunrise Credit | 20 | 20 | 25 | 18 | 83 |
| Premiere | 15 | 15 | 25 | 19 | 74 |
| ICR | 20 | 20 | 25 | 16 | 81 |

Totals (averaged)

| | Requirements | Profile | Experience | Cost | Total |
|----------------|--------------|---------|------------|------|-------|
| FMA | 17 | 14 | 22 | 17 | 70 |
| POM | 12 | 12 | 18 | 13 | 55 |
| Linebarger | 20 | 18 | 39 | 14 | 91 |
| Alliance One | 20 | 20 | 37 | 15 | 92 |
| RTR | 18 | 20 | 33 | 20 | 92 |
| Sunrise Credit | 17 | 17 | 27 | 18 | 78 |
| Premiere | 15 | 17 | 22 | 17 | 71 |
| ICR | 17 | 20 | 23 | 18 | 78 |

LAURA CURRAN COUNTY EXECUTIVE DAVID RICH EXECUTIVE DIRECTOR



NASSAU COUNTY TRAFFIC & PARKING VIOLATIONS AGENCY 16 COOPER STREET HEMPSTEAD, NEW YORK 11550 (516) 572-2700

DEPARTMENTAL MEMO

- TO: Robert Cleary Chief Procurement Officer
- FROM: David Rich Executive Director, NCTPVA
- DATE: March 15, 2021
- SUBJECT: Adverse Information for Award Candidate AllianceOne Receivables Management, Inc.

AllianceOne Receivables Management, Inc. (AO), has been a vendor with Nassau County since 2008. AO was selected as an award candidate from RFP No. TV0228-2011 (Court Debt Collections). AO disclosed a consent order, see attached. All fines were paid, and the matter is deemed closed. Actions taken by AO are in the attached consent order. The following were the "findings" cited by NYC Department of Consumer Affairs;

- 1. Utilizing a signature block on its collection letters that imply AO is affiliated with the department
- 2. Representing AO is entitled to a processing fee for credit and debit payments
- 3. Not including the amount of the debt at the time of the communication and the name of the person to call back
- 4. Not including its department license number

TPVA feels that none of these "findings" will impact Nassau County. See below responses;

- 1. All correspondence that is sent by AO is reviewed and approved by TPVA.
- 2. AO is entitled to collect a credit card processing fee as stated in the contract
- 3. All correspondence includes balance owed. All correspondence includes vendor contact information including a phone number.
- 4. Nassau County does not require a license number for a debt collection contractor.

It should be noted that vendor disputed the allegations and settled to avoid additional time and cost that would have been incurred otherwise.

| DEPARTMENT OF CONSUMER AFFAI CITY OF NEW YORK | IRS | | | |
|--|--------|---------------|------------|---------|
| DEPARTMENT OF CONSUMER AFFAIR | .S, | CONSENT O | RDER | |
| Petitior | ier, | Summons No. | : 170003HI | R |
| -against- | | | | |
| | | License Nos.: | 2027343 | 2027022 |
| | | | 2027012 | 2026602 |
| ALLIANCEONE RECEIVABLES | | | 2025944 | 1311061 |
| MANAGEMENT, INC., | | | 1276004 | 1268482 |
| | | | 1265903 | 1265838 |
| Respon | ndent. | | 1265901 | 1265890 |
| | | | | |

- 1. On October 13, 2015, the Department issued a subpoena duces tecum (the "Subpoena") to Respondent as part of an investigation into Respondent's business practices related to its collection of debts¹ from New York City consumers. As a result, the Department has identified that Respondent violated 6 RCNY § 5-77(d)(1) by utilizing a signature block on its collection letters that imply AllianceOne is affiliated with the Department; 6 RCNY § 5-77(d)(12), by representing AllianceOne is entitled to a processing fee for credit and debit payments; Admin. Code § 20-493.1(a) by not including the amount of the debt at the time of the communication and the name of a person to call back; and 6 RCNY § 1-05 by not including its Department license number. All of these violations shall collectively be referred to as the "Findings."
- 2. Respondent does not admit to any violation of the law or wrongdoing but agrees to this Consent Order with the Department to avoid further investigation and litigation.
- 3. Harry Neerenberg, as Chief Financial Officer of Respondent, represents and warrants that he is authorized to enter into this Consent Order on behalf of Respondent.
- 4. This Consent Order applies to Respondent, its directors, officers, employees, independent contractors, assignees, and successors. For the purposes of this Consent Order, "employee" means any person employed for hire or permitted to work by Respondent including, but not limited to, any person who manages or oversees the work of another and any person whose earnings are based in whole or in part on commission for work performed for Respondent.

¹ The terms "debt" and "debts" used herein shall have the meaning set forth in Admin. Code § 20-489(d).

- 5. Respondent agrees to comply fully with all relevant laws and rules related to collecting debts from New York City consumers including, but not limited to the following: the Licensing Law and Rules, Administrative Code ("Admin. Code") § 20-101 et seq. and Title 6 of the Rules of the City of New York ("6 RCNY" or "the Rules") § 1-01 et seq.; the Debt Collection Agencies Licensing Law and Rules, Admin. Code § 20-488 et seq. and 6 RCNY § 2-190 et seq.; the Consumer Protection Law and Rules, Admin. Code § 20-700 et seq. and 6 RCNY § 5-76 et seq.
- 6. There is no finding by the Department that Respondent violated any law or obligation referenced in paragraphs 7, 8, 11, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 33, 34 and 35 of the herein Consent Order.

I. LICENSING

- 7. Respondent must not act as a debt collection agency as defined in Admin. Code § 20-489 at any time without holding a valid license from the Department.
- 8. Upon the termination of Respondent's license by revocation, suspension, expiration, denial, surrender, cancellation, or operation of law, Respondent must immediately cease its debt collection activities with respect to New York City consumers and return its license(s) to the Department.
- 9. This Consent Order does not impact the Department's ability to deny any future license application or renewal without notice or a hearing.

II. PROHIBITED DECEPTIVE PRACTICES

False and Misleading Representations

10. Respondent must not make, or assist others in making, any express or implied material misrepresentations, including but not limited to, that Respondent is affiliated or acting on behalf of the Department. Specifically, Respondent is prohibited from formatting the signature block in its collection letters as follows:

Sincerely,

New York City Department of Consumer Affairs license number is 1265890.

11. Respondent must not omit, or assist others in omitting, material facts.

Collection of Fees

12. Respondent must not collect or attempt to collect from New York City consumers any fees, interest, collection amounts, or additional costs or charges (collectively "Fees") unless expressly authorized by the underlying agreement between the consumer and the creditor or otherwise permitted by law.

Consent Order AllianceOne Receivables Management, Inc. Page 2 of 8

- 13. Respondent agrees that it will not attempt to collect a return check fee in excess of the amount allowed by New York law, if applicable, from New York City consumers.
- 14. Respondent represents it currently maintains and agrees to continue to maintain procedures to ensure Respondent does not charge any New York City consumer Fees unless the underlying agreement between the consumer and the creditor expressly authorizes the Fee or the Fee is otherwise permitted by law.
- 15. Within thirty (30) business days from the day Respondent discovers it collected Fees from a New York City consumer that were not expressly authorized by the underlying agreement between the consumer and the creditor or permitted by law, Respondent must refund the Fees to the consumer.

III. COLLECTION PRACTICES

Information Accuracy

- 16. If Respondent has reason to believe the information on which it is relying to collect the debt is inaccurate or that the debt has previously been disputed and not verified in accordance with Admin. Code § 20-493.2 and 6 RCNY § 2-190, Respondent must cease collection on such debt.
- 17. Respondent must implement and maintain written policies and procedures to ensure compliance with Admin. Code § 20-493.2 and 6 RCNY § 2-190, and to reasonably ensure that the information it relies upon to collect a debt is accurate.

Disputed Debt

 Respondent will comply with Admin. Code § 20-493.2; 6 RCNY §§ 2-190 and 5-77(f); and 23 NYCRR 1 §1.4.

Credit Reporting

- 19. If any New York City consumer's debt has been paid in full or settled pursuant to an oral or written agreement, Respondent must close the account, permanently cease collecting or attempting to collect the specific debt and submit to any CRA to which Respondent furnishes information a request that the account be marked paid in full or settled in full.
- 20. Whenever a New York City consumer Disputes a debt, Respondent must conduct a reasonable investigation into the accuracy of any information it has furnished to a CRA. If Respondent cannot verify the accuracy of the information it has furnished to a CRA within thirty (30) days from receipt of the Dispute, which 30-day period may be extended for not more than fifteen (15) additional days if Respondent receives information from the consumer during that 30-day period, Respondent must request deletion of that item of information from the consumer's credit reporting file.

Consent Order AllianceOne Receivables Management, Inc. Page 3 of 8

Communications Attempting to Collect a Debt

- 21. Respondent must include the information required by Admin. Code § 20-493.1(a) in every communication with a New York City consumer.
- 22. Respondent agrees that it will not use collection letter "SPLCT" or other similar letters in any type of consumer debt collection activity in New York City.

IV. COMPLIANCE PROVISIONS

Policies, Procedures and Training

- 23. Within fifteen (15) days of the Effective Date of this Consent Order, Respondent must provide a copy of this Consent Order to all officers, directors, senior managers, and individuals who have supervisory responsibilities for collection activities in New York City.
- 24. Respondent represents that it presently maintains and agrees to continue to maintain, develop and implement policies and procedures to ensure compliance with the Licensing Law and Rules, the Debt Collection Agency Licensing Law and Rules, the Consumer Protection Law and Rules and all the terms of the Consent Order.
- 25. Respondent represents that it presently maintains and agrees to continue to maintain, develop and implement a written training and a disciplinary program to ensure compliance with the Licensing Law and Rules, the Debt Collection Agency Licensing Law and Rules, the Consumer Protection Law and Rules, and all the terms of the Consent Order.
- 26. Respondent represents that it presently provides, and agrees to continue to provide, training to all employees at least once per year regarding compliance with the Licensing Law and Rules, the Debt Collection Agencies Law and Rules, the Consumer Protection Law and Rules, and all the terms of this Consent Order. For each employee, the initial training must occur no later than five business days from the time that employee assumes responsibilities that involve the collection or supervision of the collection of debts from New York City consumers, including senior management. Respondent must maintain a written log that includes the date each covered employee received such training.
- 27. Respondent represents that it presently takes and documents, and agrees to continue to take and document, appropriate disciplinary action against any employee who fails to comply with the Licensing Law and Rules, the Debt Collection Agency Licensing Law and Rules, the Consumer Protection Law and Rules and all the terms of this Consent Order.

Compliance Monitoring and Reporting

28. Roy Buchholz is the Compliance Officer at Respondent. The Compliance Officer oversees Respondent's compliance with the terms of this Consent Order. If the identity of the Compliance Officer changes, Respondent must provide to the Department the name, title, telephone number,

Consent Order AllianceOne Receivables Management, Inc. Page 4 of 8 address, and email address of the replacing Compliance Officer within ten (10) business days of such change.

- 29. Upon request from the Department, Respondent shall produce, within twenty-one (21) days records that Respondent is required to maintain pursuant to the Admin. Code, the Rules, or this Consent Order, or compliance reports or other information related to Respondent's compliance with this Consent Order.
- 30. For a period of two years after the date of this Consent Order, Respondent must notify the Department of all actions, lawsuits, proceedings, and investigations of Respondent's consumer debt collection practices conducted by a government agency in all jurisdictions, whether pending or resolved, within thirty (30) days of being notified of each action, lawsuit, proceeding, investigation by government agencies, unless such notice is prohibited by law. For purpose of this paragraph, "investigation" means any written communication from a government agency relating to Respondent's consumer debt collection practices, to which Respondent must respond, except for individual consumer complaints.
- 31. For a period of one year after the date of this Consent Order, Respondent must notify the Department of all private party lawsuits in all jurisdictions against Respondent relating to its consumer debt collection practices that result in a final decision or final order adverse to Respondent within thirty (30) days of being notified of such final decision or final order.
- 32. For purposes of the compliance reporting and monitoring requirements in this Consent Order, the Department is authorized to communicate directly with Respondent's Compliance Officer.

Document Retention and Production

- 33. Respondent must comply in a timely fashion with all subpoenas and document requests issued to it by the Department. Respondent must cooperate fully with the Department in responding to subpoenas and document requests and in providing business records that the Respondent is required to maintain under the applicable laws or this Consent Order. Respondent must provide truthful and complete information, evidence, and testimony. Respondent's failure to produce records that the Respondent is required to maintain under the applicable laws or in this Consent Order. The Department may seek costs to enforce any subpoena or document production in court.
- 34. Records required to be maintained by this Consent Order must be maintained for six years.

Responding to Consumer Complaints

35. Respondent must make reasonable efforts in good faith to resolve all consumer complaints filed with the Department within twenty (20) days of receiving copies of those complaints, but in all instances, Respondent must respond in writing to the Department regarding those consumer complaints within twenty (20) days of receiving any complaints. In addition to Respondent's business response to each consumer complaint, Respondent must provide all consumer account notes and other records required to be maintained by 6 RCNY § 2-193.

Consent Order AllianceOne Receivables Management, Inc. Page 5 of 8 36. The acceptance of this Consent Order does not limit the Department's ability, nor the Respondent's obligation, to respond to consumer complaints that arose before the Effective Date of this Consent Order.

V. MONETARY PROVISIONS

37. Upon the execution of this Consent Order, Respondent must pay a total civil penalty of \$15,000 to the Department. Payment must be made by bank check, certified check, or money order in the full amount made payable to the New York City Department of Consumer Affairs, and delivered to the New York City Department of Consumer Affairs, Office of the General Counsel, Attn: Shannon Bermingham, 42 Broadway, 9th Floor, New York, New York 10004.

VI. <u>NOTICES</u>

38. Any notices, reports, or other written documents required by this Consent Order, must be provided by first-class mail and by email, at the addresses set forth below:

Office of the General Counsel NYC Department of Consumer Affairs 42 Broadway, 9th Floor New York, NY 10004 Email to: legaldebtcoll@dca.nyc.gov

VII. CONSEQUENCES OF BREACH OF CONSENT ORDER

- 39. If, after notice and hearing, Respondent is found to have breached a term of this Consent Order, Respondent will be subject to a civil penalty of \$500.00, in addition to any penalties imposed for violating the applicable laws and rules and any increased penalties for having committed violations in the past. If Respondent is found to have committed repeated, multiple or persistent violations of any applicable law, Respondent will be liable for the reasonable costs of the Department's investigation.
- 40. Respondent's failure to produce any of the documents required by this Consent Order, the Admin. Code, or the Rules will constitute prima facie evidence that Respondent has failed to maintain those records and is not in compliance with the underlying terms of the Consent Order, law, or rule for which such documents are required to be maintained.

VIII. MISCELLANEOUS PROVISIONS

41. The acceptance of this Consent Order resolves the Department's Findings. The Department releases Respondent from all potential liability related to the investigation through the Effective Date of this Consent Order. This release does not limit the Department's ability to bring charges for violations after the Effective Date of this Consent Order. This release does not preclude or affect any right of the Department to determine and ensure compliance with the Consent Order or to seek penalties for any violations of the Consent Order.

Consent Order AllianceOne Receivables Management, Inc. Page 6 of 8

- 42. This Consent Order does not bar nor limit the authority of the Department to exercise its enforcement powers under Chapter 1, Title 20 or under Chapter 2, Title 20 of the Admin. Code; or obviate Respondent's obligations pursuant to the Licensing Law and Rules, the Debt Collection Agency Licensing Law and Rules, or the Consumer Protection Law and Rules, or any other applicable law.
- 43. Respondent waives the right to a hearing on, appeal of and/or any challenge to, in any forum, the Findings set forth in paragraph 1 of this Consent Order under §§ 20-104 and 20-105 of the Admin. Code or under Article 78 of the New York State Civil Practice Law and Rules.
- 44. This Consent Order does not constitute an approval of any of Respondent's business practices by the Department, and Respondent is prohibited from making any representation to the contrary. Nothing in this Consent Order may be construed as allowing Respondent or its officers or employees to violate any law, rule or regulation.
- 45. The Effective Date of this Consent Order is the date upon which it has been fully executed by all of the parties.
- 46. This Consent Order contains the entire agreement of the parties with respect to the subject matter of the Consent Order. This Consent Order supersedes any understandings or negotiations, whether written or oral, between the parties, and this Consent Order can only be amended through a written document formally executed by all parties. This Consent Order will be considered to be a binding settlement agreement pursuant to the 6 RCNY § 6-04 and it will have the force of a final order. Respondent agrees and affirms that it has read and understands this entire Consent Order, it accurately states the agreement between the Respondent and the Department, and the Respondent enters into and is bound by the terms and conditions stated herein.

Agreed to for the Respondent by:

Tim Casey Chief Executive Officer Signature

3-30-17

Date of Signature

Accepted for Lorelei Salas Commissioner of Consumer Affairs for the City of New York, by:

Adam Blumenkrantz Associate General Counsel

Signature

Effective Date: 4/3/2017

Consent Order AllianceOne Receivables Management, Inc. Page 7 of 8 Acknowledged by:

Roy Bachholz Print Name Compliance Officer Signature 3-30-17

Date of Signature

Businesses licensed by the Department of Consumer Affairs (DCA) must comply with all relevant local, state and federal laws. Copies of New York City licensing and consumer protection laws are available in person at DCA's Licensing Center, located at 42 Broadway, Lobby, New York, NY, by calling 311, New York City's 24 hour Citizen Service Hotline, or by going online at www.nyc.gov/consumers.

Consent Order AllianceOne Receivables Management, Inc. Page 8 of 8



COUNTY OF NASSAU

POLITICAL CAMPAIGN CONTRIBUTION DISCLOSURE FORM

1. Has the vendor or any corporate officers of the vendor provided campaign contributions pursuant to the New York State Election Law in (a) the period beginning April 1, 2016 and ending on the date of this disclosure, or (b), beginning April 1, 2018, the period beginning two years prior to the date of this disclosure and ending on the date of this disclosure, to the campaign committees of any of the following Nassau County elected officials or to the campaign committees of any candidates for any of the following Nassau County elected offices: the County Executive, the County Clerk, the Comptroller, the District Attorney, or any County Legislator?

| YES | 1 | NO | X | If yes, to what campaign committee? |
|-----|---|----|---|-------------------------------------|
| | | | | |

2. VERIFICATION: This section must be signed by a principal of the consultant, contractor or Vendor authorized as a signatory of the firm for the purpose of executing Contracts.

The undersigned affirms and so swears that he/she has read and understood the foregoing statements and they are, to his/her knowledge, true and accurate.

The undersigned further certifies and affirms that the contribution(s) to the campaign committees identified above were made freely and without duress, threat or any promise of a governmental benefit or in exchange for any benefit or remuneration.

Electronically signed and certified at the date and time indicated by: Timothy J. Casey

Dated: 12/01/2020 01:57:05 PM

Vendor: AllianceOne Receivables Management, Inc.

Title: CEO

PRINCIPAL QUESTIONNAIRE FORM

All questions on these questionnaires must be answered by all officers and any individuals who hold a ten percent (10%) or greater ownership interest in the proposer. Answers typewritten or printed in ink. If you need more space to answer any question, make as many photocopies of the appropriate page(s) as necessary and attach them to the questionnaire.

COMPLETE THIS QUESTIONNAIRE CAREFULLY AND COMPLETELY. FAILURE TO SUBMIT A COMPLETE QUESTIONNAIRE MAY MEAN THAT YOUR BID OR PROPOSAL WILL BE REJECTED AS NON-RESPONSIVE AND IT WILL NOT BE CONSIDERED FOR AWARD

| Data of high | | hy J. Casey | | | |
|------------------------------|-----------------|---|--|--|-----|
| Date of birth: Home addre | | | | | |
| City: | SS. | | 01.1.15 | | |
| Country: | | | State/Province/Territory: | Zip/Postal Code: | |
| Country. | 08 | | | | _ |
| Business Ad | | 4850 E. Str | eet Road | | |
| City: | Trevose | | State/Province/Territory: PA | Zip/Postal Code: 19 | 053 |
| Country | US | | · | | 000 |
| Telephone: | _ | | | | |
| Other presen | t address(es | s): | | | |
| City: | | ·)· | State/Province/Territory: | Zip/Bostal Cada: | |
| Country: | US | | | Zip/Postal Code: 6 | |
| Telephone: | | | | | |
| | | | | | |
| List of other a | addresses ar | nd telephone num | bers attached | | |
| Positions hel | d in submittir | na business and s | starting date of each (check all a | STREET N | |
| | u in oublindi | ig business and s | caring date of each (check all a | pplicable) | |
| President | | | Treasurer | | |
| Chairman of I | Board | | Shareholder | | |
| Chief Exec. C | | 08/01/2007 | Secretary | | |
| Chief Financi | al Officer | | Partner | | |
| Vice Presider | nt [–] | | | | |
| (Other) | - | | | | |
| | | | | | |
| Do you have | an equity inte | erest in the busine | ess submitting the questionnaire | ? | |
| bo you have | NO V | If Yes, provid | e details. | | |
| YES | NO X | | | | |
| YES | | | | | |
| YES | outstanding | loans, guarantee | s or any other form of security of | r lease or any other type of | |
| YES | outstanding | loans, guarantee e or in part betwee | s or any other form of security o en you and the business submitt | r lease or any other type of ing the questionnaire? | |

5. Within the past 3 years, have you been a principal owner or officer of any business or notfor-profit organization other than the one submitting the questionnaire?

YES NO X If Yes, provide details.

6. Has any governmental entity awarded any contracts to a business or organization listed in Section 5 in the past 3 years while you were a principal owner or officer?

| YES | NO | X | If Yes, provide details. | |
|-----|----|---|--------------------------|--|
| | | | | |

NOTE: An affirmative answer is required below whether the sanction arose automatically, by operation of law, or as a result of any action taken by a government agency. Provide a detailed response to all questions checked "YES". If you need more space, photocopy the appropriate page and attach it to the questionnaire.

7. In the past (5) years, have you and/or any affiliated businesses or not-for-profit organizations listed in Section 5 in which you have been a principal owner or officer:

| VEO | ineu by a | ny government agency from entering into contracts with that agency? |
|--------|-----------|---|
| YES | | X If yes, provide an explanation of the circumstances and corrective action |
| taken. | | |

b. Been declared in default and/or terminated for cause on any contract, and/or had any contracts cancelled for cause?

| YES | NO | X | If yes, provide an explanation of the circumstances and corrective action |
|--------|----|---|---|
| taken. | | | |
| PT | | | |

c. Been denied the award of a contract and/or the opportunity to bid on a contract, including, but not limited to, failure to meet pre-qualification standards?

| on |
|----|
| |
| • |

d. Been suspended by any government agency from entering into any contract with it; and/or is any action pending that could formally debar or otherwise affect such business's ability to bid or propose on contract?
 YES _____ NO ___X If yes, provide an explanation of the circumstances and corrective action taken.

8. Have any of the businesses or organizations listed in response to Question 5 filed a bankruptcy petition and/or been the subject of involuntary bankruptcy proceedings during the past 7 years, and/or for any portion of the last 7 year period, been in a state of bankruptcy as a result of bankruptcy proceedings initiated more than 7 years ago and/or is any such business now the subject of any pending bankruptcy proceedings, whenever initiated?

a.

| | stionnaire.) |
|----|--|
| a. | Is there any felony charge pending against you? YES NOX If yes, provide an explanation of the circumstances and corrective action taken. |
| b. | Is there any misdemeanor charge pending against you? YESNOX_ If yes, provide an explanation of the circumstances and corrective action taken. |
| C. | Is there any administrative charge pending against you? YES NOX If yes, provide an explanation of the circumstances and corrective action taken. |
| d. | In the past 10 years, have you been convicted, after trial or by plea, of any felony, or of any other crin an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? Y YES NOX If yes, provide an explanation of the circumstances and corrective action taken. |
| e. | In the past 5 years, have you been convicted, after trial or by plea, of a misdemeanor? YES NOX_ If yes, provide an explanation of the circumstances and corrective action taken. |
| f. | In the past 5 years, have you been found in violation of any administrative or statutory charges? YES NOX If yes, provide an explanation of the circumstances and corrective action taken. |

10. In addition to the information provided in response to the previous questions, in the past 5 years, have you been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local prosecuting or investigative agency and/or the subject of an investigation where such investigation was related to activities performed at, for, or on behalf of the submitting business entity and/or an affiliated business listed in response to Question 5?

| YES | NO | X | If yes, provide an explanation of the circumstances and corrective action taken. |
|-----|----|---|--|
| | | | |

11. In addition to the information provided, in the past 5 years has any business or organization listed in response to Question 5, been the subject of a criminal investigation and/or a civil anti-trust investigation and/or any other type of investigation by any government agency, including but not limited to federal, state, and local regulatory agencies while you were a principal owner or officer?

| YES | NO | Х | If yes, provide an explanation of the circumstances and corrective action taken. |
|-----|----|---|--|
| | | | |

- 12. In the past 5 years, have you or this business, or any other affiliated business listed in response to Question 5 had any sanction imposed as a result of judicial or administrative proceedings with respect to any professional license held? YES NO X If yes, provide an explanation of the circumstances and corrective action taken.
- For the past 5 tax years, have you failed to file any required tax returns or failed to pay any applicable federal, state or local taxes or other assessed charges, including but not limited to water and sewer charges?
 YES
 NO
 X
 If yes, provide an explanation of the circumstances and corrective action taken.

I, Timothy J. Casey

, hereby acknowledge that a materially false statement

willfully or fraudulently made in connection with this form may result in rendering the submitting business entity and/or any affiliated entities non-responsible, and, in addition, may subject me to criminal charges.

I, Timothy J. Casey , hereby certify that I have read and understand all the items contained in this form; that I supplied full and complete answers to each item therein to the best of my knowledge, information and belief; that I will notify the County in writing of any change in circumstances occurring after the submission of this form; and that all information supplied by me is true to the best of my knowledge, information and belief. I understand that the County will rely on the information supplied in this form as additional inducement to enter into a contract with the submitting business entity.

CERTIFICATION

A MATERIALLY FALSE STATEMENT WILLFULLY OR FRAUDULENTLY MADE IN CONNECTION WITH THIS QUESTIONNAIRE MAY RESULT IN RENDERING THE SUBMITTING BUSINESS ENTITY NOT RESPONSIBLE WITH RESPECT TO THE PRESENT BID OR FUTURE BIDS, AND, IN ADDITION, MAY SUBJECT THE PERSON MAKING THE FALSE STATEMENT TO CRIMINAL CHARGES.

AllianceOne Receivables Management, Inc. Name of submitting business Electronically signed and certified at the date and time indicated by:

Timothy J. Casey [TIM.CASEY@

CEO Title

12/01/2020 02:42:13 PM

Date

PRINCIPAL QUESTIONNAIRE FORM

All questions on these questionnaires must be answered by all officers and any individuals who hold a ten percent (10%) or greater ownership interest in the proposer. Answers typewritten or printed in ink. If you need more space to answer any question, make as many photocopies of the appropriate page(s) as necessary and attach them to the questionnaire.

COMPLETE THIS QUESTIONNAIRE CAREFULLY AND COMPLETELY. FAILURE TO SUBMIT A COMPLETE QUESTIONNAIRE MAY MEAN THAT YOUR BID OR PROPOSAL WILL BE REJECTED AS NON-RESPONSIVE AND IT WILL NOT BE CONSIDERED FOR AWARD

| Date of birth: Home address: | | y Neerenberg | | | | |
|---|--------------------------------------|--------------|--|---------|--|-------|
| Home address: | 02/12 | 2/1967 | | | | |
| | | | | - | and an and a second | |
| City: | , | | State/Province/Territory: | | Zip/Postal Code: | |
| Country: US | | - | | _ | | 6 |
| Business Address | s: | 4850 E S | Street Road | | | |
| City: Tre | evose | | State/Province/Territory: | PA | Zip/Postal Code: | 19444 |
| Country US | <u></u> | | | | | |
| Telephone: | | 1 | | | | |
| Other present add | dress(e | es): | | | | |
| City: | | | State/Province/Territory: | 10 | Zip/Postal Code: | 1 |
| Country: US | | | | - | | Q |
| Telephone: | | | | | | |
| | | | id starting date of each (cheo | | | |
| President Chairman of Boar | | | Treasurer Shareholde | 08 | 3/01/2007 | |
| President | rd | | Treasurer | 08 r | | |
| President Chairman of Boar | rd er | 06/01/2005 | Treasurer Shareholde | 08 r | 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office | rd er | | Treasurer Shareholde Secretary | 08 r | 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O | rd er | | Treasurer Shareholde Secretary | 08 r | 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O Vice President (Other) | rd er fficer | 06/01/2005 | Treasurer Shareholde Secretary Partner | r | 3/01/2007 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O Vice President (Other) Do you have an e | rd er fficer equity in | 06/01/2005 | Treasurer Shareholde Secretary Partner siness submitting the questic | r | 3/01/2007 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O Vice President (Other) | rd er fficer equity in | 06/01/2005 | Treasurer Shareholde Secretary Partner | r | 3/01/2007 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O Vice President (Other) Do you have an e | rd er fficer equity in | 06/01/2005 | Treasurer Shareholde Secretary Partner siness submitting the questic | r | 3/01/2007 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O Vice President (Other) Do you have an e | rd er fficer equity in | 06/01/2005 | Treasurer Shareholde Secretary Partner siness submitting the questic | r | 3/01/2007 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O Vice President (Other) Do you have an e | rd er fficer equity in | 06/01/2005 | Treasurer Shareholde Secretary Partner siness submitting the questic | r | 3/01/2007 3/01/2007 | |
| President Chairman of Boar Chief Exec. Office Chief Financial O Vice President (Other) Do you have an e YES NO | rd er fficer equity in O | 06/01/2005 | Treasurer Shareholde Secretary Partner siness submitting the questic | r | 3/01/2007 3/01/2007 ? | pe of |

5. Within the past 3 years, have you been a principal owner or officer of any business or notfor-profit organization other than the one submitting the questionnaire? YES

NO If Yes, provide details. X

6. Has any governmental entity awarded any contracts to a business or organization listed in Section 5 in the past 3 years while you were a principal owner or officer?

| YES | NO | X | If Yes, provide details. | |
|-----|----|---|--------------------------|--|
| | | | | |

NOTE: An affirmative answer is required below whether the sanction arose automatically, by operation of law, or as a result of any action taken by a government agency. Provide a detailed response to all questions checked "YES". If you need more space, photocopy the appropriate page and attach it to the questionnaire.

7. In the past (5) years, have you and/or any affiliated businesses or not-for-profit organizations listed in Section 5 in which you have been a principal owner or officer:

| ES | NO . | X If yes, provide an explanation of the circumstances and corrective action |
|------|------|---|
| ken. | | |
| (en. | | |

b. Been declared in default and/or terminated for cause on any contract, and/or had any contracts cancelled for cause?_____

| YES | NO | X | If yes, provide an explanation of the circumstances and corrective action |
|--------|----|---|---|
| taken. | | _ | |

c. Been denied the award of a contract and/or the opportunity to bid on a contract, including, but not limited to, failure to meet pre-gualification standards?

| de la la companya de | |
|--|--|
| taken. | |

Been suspended by any government agency from entering into any contract with it; and/or is any action pending that could formally debar or otherwise affect such business's ability to bid or propose on contract?
 YES NO X If yes, provide an explanation of the circumstances and corrective action

8. Have any of the businesses or organizations listed in response to Question 5 filed a bankruptcy petition and/or been the subject of involuntary bankruptcy proceedings during the past 7 years, and/or for any portion of the last 7 year period, been in a state of bankruptcy as a result of bankruptcy proceedings initiated more than 7 years ago and/or is any such business now the subject of any pending bankruptcy proceedings, whenever initiated?

taken.

a.

| Is there YES | e any felony charge pending against you? NO X If yes, provide an explanation of the circumstances and corrective actio |
|--------------------------------------|---|
| taken. | NO X If yes, provide an explanation of the circumstances and corrective actio |
| | |
| | |
| | |
| | e any misdemeanor charge pending against you? |
| YES [taken. | NO X If yes, provide an explanation of the circumstances and corrective actio |
| anen. | |
| Is there | e any administrative charge pending against you? |
| | |
| YES [taken. | NO X If yes, provide an explanation of the circumstances and corrective actio |
| lanen. | |
| | |
| | |
| | |
| | past 10 years, have you been convicted, after trial or by plea, of any felony, or of any other cr |
| an eler | ment of which relates to truthfulness or the underlying facts of which related to the conduct of |
| an eler busine | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y |
| an eler busine YES | ment of which relates to truthfulness or the underlying facts of which related to the conduct of |
| an eler busine | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y |
| an eler busine YES | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y |
| an eler busine YES [taken. | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y NO X If yes, provide an explanation of the circumstances and corrective actio |
| an eler busine YES [taken. | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y NO X If yes, provide an explanation of the circumstances and corrective actio |
| an eler busine YES taken. | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y NO X If yes, provide an explanation of the circumstances and corrective actio |
| an eler busine YES [taken. | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y NO X If yes, provide an explanation of the circumstances and corrective actio |
| an eler busine YES taken. | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y NO X If yes, provide an explanation of the circumstances and corrective actio |
| an eler busine YES taken. | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y NO X If yes, provide an explanation of the circumstances and corrective actio |
| an eler busine YES taken. | ment of which relates to truthfulness or the underlying facts of which related to the conduct of ss? Y NO X If yes, provide an explanation of the circumstances and corrective actio |

10. In addition to the information provided in response to the previous questions, in the past 5 years, have you been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local prosecuting or investigative agency and/or the subject of an investigation where such investigation was related to activities performed at, for, or on behalf of the submitting business entity and/or an affiliated business listed in response to Question 5?

9.

| YES | NO | X | If yes, provide an explanation of the circumstances and corrective action taken. |
|-----|----|---|--|
| | | | |

11. In addition to the information provided, in the past 5 years has any business or organization listed in response to Question 5, been the subject of a criminal investigation and/or a civil anti-trust investigation and/or any other type of investigation by any government agency, including but not limited to federal, state, and local regulatory agencies while you were a principal owner or officer?

| YES | NO | Х | If yes, | provide an explanation of the circumstances and corrective action taken. | |
|-----|----|---|---------|--|---|
| | | | | | _ |

12. In the past 5 years, have you or this business, or any other affiliated business listed in response to Question 5 had any sanction imposed as a result of judicial or administrative proceedings with respect to any professional license held?

| YES | NO | X | If yes, provide an explanation of the circumstances and corrective action taken. |
|-----|----|---|--|
| | | | |

13. For the past 5 tax years, have you failed to file any required tax returns or failed to pay any applicable federal, state or local taxes or other assessed charges, including but not limited to water and sewer charges? YES NO X If yes, provide an explanation of the circumstances and corrective action taken.

I, Harry Neerenberg

, hereby acknowledge that a materially false statement

willfully or fraudulently made in connection with this form may result in rendering the submitting business entity and/or any affiliated entities non-responsible, and, in addition, may subject me to criminal charges.

I, Harry Neerenberg

, hereby certify that I have read and understand all the

items contained in this form; that I supplied full and complete answers to each item therein to the best of my knowledge, information and belief; that I will notify the County in writing of any change in circumstances occurring after the submission of this form; and that all information supplied by me is true to the best of my knowledge, information and belief. I understand that the County will rely on the information supplied in this form as additional inducement to enter into a contract with the submitting business entity.

CERTIFICATION

A MATERIALLY FALSE STATEMENT WILLFULLY OR FRAUDULENTLY MADE IN CONNECTION WITH THIS QUESTIONNAIRE MAY RESULT IN RENDERING THE SUBMITTING BUSINESS ENTITY NOT RESPONSIBLE WITH RESPECT TO THE PRESENT BID OR FUTURE BIDS, AND, IN ADDITION, MAY SUBJECT THE PERSON MAKING THE FALSE STATEMENT TO CRIMINAL CHARGES.

AllianceOne Receivables Management Inc Name of submitting business

Electronically signed and certified at the date and time indicated by: Harry Neerenberg

Chief Financial Officer

Title

03/04/2021 08:12:14 PM

Date

Business History Form

The contract shall be awarded to the responsible proposer who, at the discretion of the County, taking into consideration the reliability of the proposer and the capacity of the proposer to perform the services required by the County, offers the best value to the County and who will best promote the public interest.

In addition to the submission of proposals, each proposer shall complete and submit this questionnaire. The questionnaire shall be filled out by the owner of a sole proprietorship or by an authorized representative of the firm, corporation or partnership submitting the Proposal.

NOTE: All questions require a response, even if response is "none" or "not-applicable." No blanks.

(USE ADDITIONAL SHEETS IF NECESSARY TO FULLY ANSWER THE FOLLOWING QUESTIONS).

| Date | 12/01/2020 |
|------|--|
| 1) | Proposer's Legal Name: AllianceOne Receivables Management, Inc. |
| 2) | Address of Place of Business: 4850 E. Street Road, Suite 300 |
| | City: Trevose State/Province/Territory: PA Zip/Postal Code: 19053 |
| | Country: US |
| 3) | Mailing Address (if different): N/A |
| | City: State/Province/Territory: Zip/Postal Code: |
| | Country: |
| | Phone: |
| , | Does the business own or rent its facilities? Rent If other, please provide details: |
| L | |
| | |
| 4) | Dun and Bradstreet number: |
| 5) | Federal I.D. Number: |
| 6) | The proposer is a: Corporation (Describe) |
| | |
| 7) | Does this business share office space, staff, or equipment expenses with any other business? |
| Г | YES NO X If yes, please provide details: |
| | |
| 8) | Does this business control one or more other businesses? |
| . Γ | YES NO X If yes, please provide details: |
| L | |

9) Does this business have one or more affiliates, and/or is it a subsidiary of, or controlled by, any other business? YES X NO If yes, please provide details:
AllianceOne Receivables Management Institute of the second seco

AllianceOne Receivables Management, Inc. is a subsidiary of AllianceOne Incorporated.

.

10) Has the proposer ever had a bond or surety cancelled or forfeited, or a contract with Nassau County or any other government entity terminated?

YES NO X If yes, state the name of bonding agency, (if a bond), date, amount of bond and reason for such cancellation or forfeiture: or details regarding the termination (if a contract).

11) Has the proposer, during the past seven years, been declared bankrupt? YES NO X If yes, state date, court jurisdiction, amount of liabilities and amount of assets

12) In the past five years, has this business and/or any of its owners and/or officers and/or any affiliated business, been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local prosecuting or investigative agency? And/or, in the past 5 years, have any owner and/or officer of any affiliated business been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local business been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local business been the subject of a criminal investigation and/or a civil anti-trust investigation by any federal, state or local prosecuting or investigative agency, where such investigation was related to activities performed at, for, or on behalf of an affiliated business.

YES NO X If yes, provide details for each such investigation, an explanation of the circumstances and corrective action taken.

13) In the past 5 years, has this business and/or any of its owners and/or officers and/or any affiliated business been the subject of an investigation by any government agency, including but not limited to federal, state and local regulatory agencies? And/or, in the past 5 years, has any owner and/or officer of an affiliated business been the subject of an investigation by any government agency, including but not limited to federal, state and local regulatory agencies, for matters pertaining to that individual's position at or relationship to an affiliated business.

YES X NO If yes, provide details for each such investigation, an explanation of the circumstances and corrective action taken.

? Maryland Commissioner of Financial Regulation (MD CFR): At the end of 2014, the MD CFR alleged ARMI performed unlicensed mortgage servicing, after AllianceOne self- reported seven payments it had received. No case number was assigned. On January 26, 2015, a Consent Order was issued with a fine of \$2,750, and licensure was obtained.

? New York City Department of Consumer Affairs - Regulatory Compliance Division (NYDCA). NYDCA alleged that AllianceOne's letter formatting did not conform to state law requirements . On April 3, 2017, AllianceOne and the NYDCA entered in to a Consent Decree regarding New York City residents who were contacted by AllianceOne via mail. AllianceOne did not agree with NYDCA that violations took place, but entered into the Consent Decree and paid a \$15,000 fine to avoid additional legal expense. No Nassau County accounts were involved in the allegations.

14) Has any current or former director, owner or officer or managerial employee of this business had, either before or during such person's employment, or since such employment if the charges pertained to events that allegedly occurred during the time of employment by the submitting business, and allegedly related to the conduct of that business:

a) Any felony charge pending?

YES NO X If yes, provide details for each such investigation, an explanation of the circumstances and corrective action taken.

c) In the past 10 years, you been convicted, after trial or by plea, of any felony and/or any other crime, an element of which relates to truthfulness or the underlying facts of which related to the conduct of business? YES NO X If yes, provide details for each such investigation, an explanation of the circumstances and corrective action taken.

d) In the past 5 years, been convicted, after trial or by plea, of a misdemeanor?
 YES NO X If yes, provide details for each such investigation, an explanation of the circumstances and corrective action taken.

e) In the past 5 years, been found in violation of any administrative, statutory, or regulatory provisions? YES NO X If yes, provide details for each such investigation, an explanation of the circumstances and corrective action taken.

15) In the past (5) years, has this business or any of its owners or officers, or any other affiliated business had any sanction imposed as a result of judicial or administrative proceedings with respect to any professional license held?
YES NO X If yes, provide details for each such investigation, on evaluation of the sanction of the sanction.

YES NO X If yes, provide details for each such investigation, an explanation of the circumstances and corrective action taken.

16) For the past (5) tax years, has this business failed to file any required tax returns or failed to pay any applicable federal, state or local taxes or other assessed charges, including but not limited to water and sewer charges? YES NO X If yes, provide details for each such year. Provide a detailed response to all questions checked 'YES'. If you need more space, photocopy the appropriate page and attach it to the questionnaire.

17 Conflict of Interest:

a) Please disclose any conflicts of interest as outlined below. NOTE: If no conflicts exist, please expressly state "No conflict exists."

(i) Any material financial relationships that your firm or any firm employee has that may create a conflict of interest or the appearance of a conflict of interest in acting on behalf of Nassau County. No conflicts exist.

(ii) Any family relationship that any employee of your firm has with any County public servant that may

| create a conflict of interest or the | e appearance of a conflict of interest in acting on behalf of Nassau |
|--------------------------------------|--|
| County. | The additional of the second o |
| | |

No conflicts exist.

 (iii) Any other matter that your firm believes may create a conflict of interest or the appearance of a conflict of interest in acting on behalf of Nassau County.
 No conflicts exist.

- b) Please describe any procedures your firm has, or would adopt, to assure the County that a conflict of interest would not exist for your firm in the future.
 If something questionable should arise, AllianceOne will notify Nassau County.
- A. Include a resume or detailed description of the Proposer's professional qualifications, demonstrating extensive experience in your profession. Any prior similar experiences, and the results of these experiences, must be identified.

| Have you | previously | y upload | ded the below information under in the Document Vault? |
|------------|------------|----------|--|
| YES | NO [| X | and of an and of an and bootment vault? |
| Is the pro | noser an i | ndividur | |

| | Should the proposer be other than an individual, the Proposal MUST includ | de: |
|--|---|-----|
|--|---|-----|

i) Date of formation; 03/01/1999

YES

 Name, addresses, and position of all persons having a financial interest in the company, including shareholders, members, general or limited partner. If none, explain.
 There are no individuals who have a financial interest in the company.

No individuals with a financial interest in the company have been attached ..

iii) Name, address and position of all officers and directors of the company. If none, explain.

| First Name Last Name MI | Tim | | | | | | | | | |
|-------------------------------|--------------------------------|--------------------------|----|-----------------------|--|--|--|--|--|--|
| | Casey | | | | | | | | | |
| | | Suffix | | | | | | | | |
| Address | 4850 E. Street Road, Suite 300 | | | | | | | | | |
| City | Trevose | State/Province/Territory | PA | Zip/Postal Code 19053 | | | | | | |
| Country | US | | | | | | | | | |
| Position | Chief Exec. Officer | | | | | | | | | |
| First Name | Harry | | | | | | | | | |
| Last Name | Neerenberg | | | | | | | | | |
| MI | | Suffix | | | | | | | | |
| Address | 4850 E. Street Road, Suite 300 | | | | | | | | | |
| Page 4 of 7 | | | | Rev. 3-2016 | | | | | | |

| City Country Position | Trevose US Chief Financial Officer | _ State/Province/Territory | PA | Zip/Postal Code | 19053 |
|-----------------------------|---|---|-------------|-----------------|-------|
| - OSIGOT | | | | | |
| | | | | | |
| iv) | State of incorporation (if applicable); | | | | |
| v) | The number of employees in the firm | 1; | | | |
| vi) | hue of firm; | | | 12 | |
| vii) | Summary of relevant accomplishmer | nts | | | |
| | 2 File(s) Uploaded: Summary of Acc Accomplishments_Nassau County 1 | complishments June 2020.p 2.1.20.pdf | odf, Summar | y of | |
| viii) | Copies of all state and local licenses | and permits. | | | |
| | 2 File(s) Uploaded: Exhibit F - Licen | ses June 2020.pdf, License | es Dec 2020 | .pdf | |
| B. Indic 41 | ate number of years in business. | | | | |

C. Provide any other information which would be appropriate and helpful in determining the Proposer's capacity and reliability to perform these services.

AllianceOne has over 30 years of government collection experience. Our Government Services division will monitor this contract to ensure our internal policies and procedures are followed. We will work to provide Nassau County with exceptional revenue recovery while maintaining low to zero complaints. AllianceOne's work with similar scale and scope government contracts provides our team with the experience and tools to successfully implement and execute all services for Nassau County.

D. Provide names and addresses for no fewer than three references for whom the Proposer has provided similar services or who are qualified to evaluate the Proposer's capability to perform this work.

| | Company | City of Los Angeles | | | |
|------|----------------|----------------------------------|--------------------------|----|-------------|
| | Contact Person | Adrine Temuryan | | | |
| | Address | | | | |
| | City | | State/Province/Territory | CA | |
| | Country | | | | |
| | Telephone | | | | |
| | Fax # | | | | |
| | E-Mail Address | | | | |
| | | | | | |
| | Company | Superior Court of California, Co | ounty of Orange | | |
| | Contact Person | | carty of orango | | |
| | Address | - | | | |
| | City | - | State/Province/Territory | CA | |
| | | | | | |
| Page | e 5 of 7 | - | | | Rev. 3-2016 |

| Country Telephone Fax # E-Mail Address | | - | |
|---|-------------------------------|--------------------------|---|
| Company Contact Person Address City Country Telephone Fax # E-Mail Address | AllianceOne Mike Henderson | State/Province/Territory | <u> IL </u> |

| | Timothy J. Casey | , hereby acknowledge that a materially false statement |
|-------|-------------------------------------|---|
| willf | ully or fraudulently made in conn | ection with this form may result in rendering the submitting business entity and/or |
| any | affiliated entities non-responsible | e, and, in addition, may subject me to criminal charges. |

I, <u>Timothy J. Casey</u>, hereby certify that I have read and understand all the items contained in this form; that I supplied full and complete answers to each item therein to the best of my knowledge, information and belief; that I will notify the County in writing of any change in circumstances occurring after the submission of this form; and that all information supplied by me is true to the best of my knowledge, information and belief. I understand that the County will rely on the information supplied in this form as additional inducement to enter into a contract with the submitting business entity.

CERTIFICATION

A MATERIALLY FALSE STATEMENT WILLFULLY OR FRAUDULENTLY MADE IN CONNECTION WITH THIS QUESTIONNAIRE MAY RESULT IN RENDERING THE SUBMITTING BUSINESS ENTITY NOT RESPONSIBLE WITH RESPECT TO THE PRESENT BID OR FUTURE BIDS, AND, IN ADDITION, MAY SUBJECT THE PERSON MAKING THE FALSE STATEMENT TO CRIMINAL CHARGES.

Name of submitting business: AllianceOne Receivables Management, Inc.

Electronically signed and certified at the date and time indicated by:

| Timothy J. Casey | |
|------------------|--|
| CEO | |
| Title | |

Title

12/01/2020 04:27:59 PM

Date

| 9 | υ |
|---|---|
| C | _ |
| C |) |
| C | U |
| 6 |) |
| C | |
| 5 | D |
| | 2 |
| | |
| < | C |

| Authority | Current Status | Valid Through | License # | Type | Location |
|---|---------------------|---------------|--|----------------------------------|--------------------------------------|
| Alabama | No License Required | | | | |
| Alaska | Good Standing | 6/30/2022 | lic#:COAA306 Entity#:74324F Collection License | Collection License | Corporate |
| American Samoa | No License Required | | | | |
| Arizona | Good Standing | No Expiry | CA-0904570 | Collection License | Corporate |
| Arkansas | Good Standing | 6/30/2020 | 2595 | Collection License | Gig Harbor |
| California | No License Required | | | | 0 |
| City of Buffalo | Good Standing | 9/30/2021 | CAG11-520118 | Collection License | Corporate |
| City of Chicago | Good Standing | 6/15/2021 | 2270582 | Collection License | Gig Harbor |
| City of New York | Good Standing | 1/31/2021 | 1265890-DCA | Collection License | Gig Harbor |
| City of Philadelphia | Good Standing | No Expiry | 600424 | Commercial Collection License | Corporate |
| City of Yonkers | Good Standing | 3/31/2021 | 10069 | Collection License | Gig Harbor |
| Colorado | Good Standing | 7/1/2020 | 987890 | Collection License | Corporate |
| Connecticut | Good Standing | 12/31/2020 | CCA-441662 | Collection License | Corporate |
| Connecticut | Good Standing | 12/31/2020 | CCA-BCH-951445 | Collection License | Gig Harbor |
| Delaware | Good Standing | 12/31/2020 | 2007221109 | Collection License | Gig Harbor |
| Florida | Good Standing | 12/31/2020 | CCA9904298 | Collection License | Cornorate |
| Georgia | No License Required | | | |) ; ; ; ; ; ; ; |
| Guam | Good Standing | 6/30/2021 | 1608975 | Collection License | Corporate |
| Hawaii | Good Standing | 6/30/2020 | COLAX-74 | Collection License | Corporate |
| Idaho | Good Standing | 12/31/2020 | CCAB-10158 | Collection License | Gig Harbor |
| llinois | Good Standing | 1000/16/3 | 009.001152 | Collection License | |
| cione de la cione | | 1707/15/c | £65020.110 | | Gig Harbor |
| Indiana | Good Standing | 12/31/2020 | No # issued | Collection License | Gig Harbor |
| lowa | Good Standing | 12/31/2020 | 200121152 | Registration | Corporate |
| Kansas | No License Required | | | | |
| Kentucky | No License Required | | | | |
| Louisianna | Good Standing | No Expiry | 362617201 | Registration | Corporate |

| | Good Standing | 7/31/2020 | DCB7898 | Collection License | Giø Harhor |
|------------------------|---------------------|-------------|----------------|---------------------|-------------|
| Maryland | Good Standing | 12/31/2020 | 3259 | Collection License | Cornorato |
| Maryland | Good Standing | 12/31/2020 | 4348 | Collection Licenco | Gir Harbor |
| Massachusetts | Good Standing | 12/31/2020 | DCD769 | | |
| Massachusetts | Good Standing | 12/31/2020 | DC111180 107 | | Corporate |
| Michigan | Good Standing | | 101-00111100 | | Gig Harbor |
| Minnesota | Good Standing | 1707/00/5 | 240100194/ | Collection License | Gig Harbor |
| Micciecinni | | 6/30/2021 | 20563588 | Collection License | Gig Harbor |
| Iddiscission | No License Kequired | | | | |
| Missouri | No License Required | | | | |
| Montana | No License Required | | | | |
| Nebraska | Good Standing | 12/31/2020 | 1408 | Collection License | Cornerate |
| Nebraska | Good Standing | 12/31/2020 | 1408 | Collection License | Cir Horbord |
| Nevada | Good Standing | 6/30/2020 | CADIO7A | Collection Linerise | |
| New Hampshire | No License Required | | 1 101 10 | | UIG HARDON |
| New Jersey | Good Standing | | 7798 | Dand | |
| New Mexico | Good Standing | 6/30/2020 | 658 | Colloction Linear | |
| New Mexico | Good Standing | | 1755 | | Lorporate |
| New York | No License Required | nonz loc lo | CC/T | Collection License | Gig Harbor |
| North Carolina | Good Standing | 6/30/2020 | 3860 | | |
| North Dakota | Good Standing | 12/31/2020 | CA100670 | | GIG Harbor |
| North Dakota | Good Standing | 12/31/2020 | NICODOL 3 2 2 | | Corporate |
| Northern Mariana Islan | No License Required | 0202/70/27 | C++TCENDON | Registration | Gig Harbor |
| Ohio | No License Required | | | | |
| Oklahoma | No License Required | | | | |
| Oregon | Good Standing | 12/31/2020 | 48814 | | |
| Pennsylvania | No License Required | | 11001 | | Corporate |
| Rhode Island | Good Standing | 12/31/2020 | 20082414DC | Collection Licence | |
| Rhode Island | Good Standing | 12/31/2020 | 20082414DC R08 | Collection License | corporate |
| South Carolina | No License Required | | | | GIG Harbor |
| South Dakota | No License Required | | | | |
| Tennessee | Good Standing | 12/31/2020 | 464 | Colloction Liggers | |
| Texas | Good Standing | | | Bond | corporate |
| Texas Dialer Permit | Good Standing | 11/2/2020 | ADD60388 | Dorictuotion | |
| US Virgin Islandds | No License Required | | 000 | hegistration | Lorporate |

| Utah | Good Standing | 8/1/2020 | 4975144-0131 | Collection License | Corporate |
|---------------|---------------------|------------|--|--------------------|------------|
| 'ermont | No License Required | | | | |
| /irginia | No License Required | | | | |
| Washington | Good Standing | 8/31/2020 | 602-144-355, Location ID 01 Collection License | Collection License | Gig Harbor |
| West Virginia | Good Standing | No Expiry | 1015-5211 | Collection License | Gig Harbor |
| Wisconsin | Good Standing | 6/30/2020 | 462 | Collection License | Corporate |
| Wyoming | Good Standing | 12/31/2020 | CAB-052 | Collection License | Corporate |

AllianceOne

| Authority | Current Status | Valid Through | License # | Туре | Location |
|---|--|---|--|--|---|
| Alabama | No License Required | | | | |
| | | | | Collection License | |
| | | | | | |
| Alaska | Good Standing | 6/30/2022 | lic#:COAA306 Entity#:74324F | | Corporate |
| American Samoa | No License Required | | | | |
| Arizona | Good Standing | 12/31/2021 | CA-0904570 | Collection License | Corporate |
| Arkansas | Good Standing | 6/30/2021 | 2595 | Collection License | Gig Harbor |
| California | No License Required | | | | |
| City of Buffalo | Good Standing | 9/30/2021 | CAG11-520118 | Collection License | Corporate |
| City of Chicago | Good Standing | 6/15/2021 | 2270582 | Collection License | Gig Harbor |
| City of New York | Good Standing | 1/31/2021 | 1265890-DCA | Collection License | Gig Harbor |
| City of Philadelphia | Good Standing | No Expiry | 600424 | Commercial Collection License | Corporate |
| City of Yonkers | Good Standing | 3/21/2021 | 10069 | Collection License | Gig Harbor |
| | | | | Collection License | |
| Gelevale | | | | | |
| Colorado | | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | | | |
| | Good Standing | 7/1/2021 | 987890 | | Corporate |
| Connecticut | Good Standing | 12/31/2021 | CCA-441662 | Collection License | Corporate |
| Connecticut Connecticut | Good Standing Good Standing | 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 | Collection License | Corporate Gig Harbor |
| Connecticut Connecticut Delaware | Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 | CCA-441662 CCA-BCH-951445 2007221105 | Collection License Business License | Corporate Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida | Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 | Collection License | Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia | Good Standing Good Standing Good Standing Good Standing No License Required | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 | Collection License Business License Collection License | Corporate Gig Harbor Corporate Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 | Collection License Business License Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 | Collection License Business License Collection License Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 | Collection License Business License Collection License Collection License Collection License Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 | Collection License Business License Collection License Collection License Collection License Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 | Collection License Business License Collection License Collection License Collection License Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 5/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 | Collection License Business License Collection License Collection License Collection License Collection License Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho llinois ndiana | Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 5/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued | Collection License Business License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 5/31/2021 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued | Collection License Business License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho daho diana ndiana ndiana owa | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 5/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued | Collection License Business License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho daho diana ndiana ndiana owa Kansas | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 5/31/2021 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued | Collection License Business License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Seorgia Suam Hawaii daho daho daho daho daho daho daho daho | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required | 12/31/2021 12/31/2021 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 5/31/2021 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued | Collection License Business License Collection License Registration | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho dinois ndiana ndiana owa Kansas Kentucky Juisianna | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2020 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued 200121152 | Collection License Business License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho daho daho daho daho daho | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2020 No Expiry | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued 200121152 36261720I | Collection License Business License Collection License Registration Registration Registration | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho diana ndiana ndiana owa Kansas Kentucky ouisianna Maine Maryland | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2020 No Expiry 7/31/2022 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued 200121152 36261720I DCB7898 | Collection License Business License Collection License Registration Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho diana ndiana ndiana owa Kansas Kentucky Juisianna Maine Maryland Maryland | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2020 No Expiry 7/31/2022 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued 200121152 362617201 DCB7898 3259 | Collection License Business License Collection License Registration Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho daho llinois ndiana ndiana owa Kansas Kentucky ouisianna Maine Maryland Maryland Massachusetts | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2020 No Expiry 7/31/2022 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued 200121152 362617201 DCB7898 3259 4348 | Collection License Business License Collection License Registration Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho diana ndiana ndiana owa Kansas Kentucky ouisianna Maine Maryland Maryland Massachusetts Massachusetts | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 No Expiry 7/31/2022 12/31/2021 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued No # issued 200121152 362617201 DCB7898 3259 4348 DC0769 | Collection License Business License Collection License Registration Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho diana ndiana ndiana owa Kansas Kentucky ouisianna Maine Maryland Maryland Massachusetts Massachusetts Massachusetts | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required No License Required Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 009.001152 017.020593 No # issued 200121152 362617201 DCB7898 3259 4348 DC0769 DC111180-107 | Collection License Business License Collection License Registration Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor |
| Connecticut Connecticut Delaware Florida Georgia Guam daho daho daho daho daho daho daho daho | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required No License Required Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 6/30/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 O09.001152 017.020593 No # issued 200121152 36261720I DCB7898 3259 4348 DC0769 DC111180-107 2401001947 | Collection License Business License Collection License Registration Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate |
| Connecticut Connecticut Delaware Florida Georgia Guam Hawaii daho daho daho llinois ndiana ndiana | Good Standing Good Standing Good Standing Good Standing No License Required Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing Good Standing No License Required No License Required No License Required Good Standing Good Standing | 12/31/2021 12/31/2021 12/31/2020 12/31/2020 6/30/2021 6/30/2022 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 12/31/2021 6/30/2021 | CCA-441662 CCA-BCH-951445 2007221105 CCA9904298 13-200900922-001 COLAX-74 CCAB-10158 CCAB-10158 O09.001152 017.020593 No # issued 200121152 36261720I DCB7898 3259 4348 DC0769 DC111180-107 2401001947 | Collection License Business License Collection License Registration Collection License Collection License | Corporate Gig Harbor Corporate Corporate Corporate Corporate Gig Harbor Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate Gig Harbor Corporate |

| Wyoming | Good Standing | 12/31/2021 | CAB-052 | Collection License | Corporate |
|------------------------|--------------------------------|--------------------------|-----------------------------|--------------------|-------------------------|
| Wisconsin | Good Standing | 6/30/2021 | 462 | Collection License | Corporate |
| West Virginia | Good Standing | No Expiry | 1015-5211 | Collection License | Gig Harbor |
| Washington | Good Standing | 8/31/2021 | 602-144-355, Location ID 01 | Collection License | Gig Harbor |
| Virginia | No License Required | 1 | | | |
| Vermont | No License Required | | | | Sorporate |
| Utah | Good Standing | 8/1/2021 | 4975144-0131 | Collection License | Corporate |
| US Virgin Islandds | No License Required | | | inegistration | corporate |
| Texas Dialer Permit | Good Standing | 11/2/2021 | AD060388 | Registration | Corporate |
| Texas | Good Standing | See Bond Tab | | Bond | Corporate |
| Tennessee | Good Standing | 12/31/2020 | 464 | Collection License | Corporate |
| South Dakota | No License Required | | | | |
| South Carolina | No License Required | | | | 0.8 10.001 |
| Rhode Island | Good Standing | 12/31/2021 | 20082414DC B08 | Collection License | Gig Harbor |
| Rhode Island | Good Standing | 12/31/2021 | 20082414DC | Collection License | Corporate |
| Pennsylvania | No License Required | 12/01/2021 | | | corporate |
| Oregon | Good Standing | 12/31/2021 | 48814 | Collection License | Corporate |
| Oklahoma | No License Required | | | | |
| Ohio | No License Required | | | | |
| Northern Mariana Islan | No License Required | 12/01/2021 | 10000001110 | Inegistration | Sig Harbol |
| North Dakota | Good Standing | 12/31/2021 | NDBR951445 | Registration | Gig Harbor |
| North Dakota | Good Standing | 12/31/2021 | CA100670 | Collection License | Corporate |
| North Carolina | Good Standing | 6/30/2021 | 3860 | Collection License | Gig Harbor |
| New York | No License Required | 12/31/2020 | 1/55 | Collection License | |
| New Mexico | Good Standing | 12/31/2020 | 1755 | Collection License | Gig Harbor |
| New Mexico | Good Standing | 12/31/2020 | 658 | Collection License | Corporate |
| New Jersev | Good Standing | See Bond Tab | 7798 | Bond | Corporate |
| New Hampshire | No License Required | 0/30/2021 | CAD10274 | Collection License | Gig Harbor |
| Nevada | Good Standing | 6/30/2021 | CAD10274 | | |
| | | | | | |
| Nebraska Nebraska | Good Standing Good Standing | 12/31/2021 12/31/2021 | 1408 1408 | Collection License | Corporate Gig Harbor |

COUNTY OF NASSAU

CONSULTANT'S, CONTRACTOR'S AND VENDOR'S DISCLOSURE FORM

| 1. Name of the Entity: | AllianceOne Rec | ceivables Management, Inc | | | |
|--------------------------|---------------------|----------------------------------|--------------|--------------------------|----------|
| Address: _ 4850 E. Str | reet Road, Suite 30 | 0 | | | |
| City: Trevose | | State/Province/Territory: | PA | Zip/Postal Code: | 19053 |
| Country: US | | | | | |
| 2. Entity's Vendor Ident | ification Number: | | | | |
| 3. Type of Business: _ | Closely Held Corp | (specify) | | | |
| 4. List names and addr | | als; that is, all individuals se | rving on the | Board of Directors or co | mparable |

body, all partners and limited partners, all corporate officers, all parties of Joint Ventures, and all members and officers of limited liability companies (attach additional sheets if necessary):

| First Name | Tim | | | | |
|---|--|--|----|--------------------|-------|
| Last Name | Casey | | | | |
| MI | | Suffix | | | |
| Address | 4850 E. Street Road, Suite 300 | | | | |
| City | Trevose | State/Province/Territory: | PA | Zip/Postal Code: | 19053 |
| Country | US | A CONTRACTORIAL AND CONTRACTOR A CONTRACTOR POLICY | | | |
| Position | Chief Exec. Officer | | | | |
| THE REPORT OF THE REPORT OF THE REPORT OF | | | | | |
| First Name | Harry | | | | |
| Last Name | Harry Neerenberg | | | | |
| Last Name MI | Neerenberg | Suffix | | | |
| Last Name MI Address | | Suffix | | | |
| Last Name MI | Neerenberg | Suffix State/Province/Territory: | PA | Zip/Postal Code: | 19053 |
| Last Name MI Address | Neerenberg 4850 E. Street Road, Suite 300 | | PA | _ Zip/Postal Code: | 19053 |

5. List names and addresses of all shareholders, members, or partners of the firm. If the shareholder is not an individual, list the individual shareholders/partners/members. If a Publicly held Corporation, include a copy of the 10K in lieu of completing this section.

If none, explain.

AllianceOne Incorporated is the sole shareholder of AllianceOne Receivables Management, Inc. AllianceOne Incorporated's address is 4850 E. Street Rd. Ste. 300, Trevose, PA 19053.

No shareholders, members, or partners have been attached to this form.

6. List all affiliated and related companies and their relationship to the firm entered on line 1. above (if none, enter "None"). Attach a separate disclosure form for each affiliated or subsidiary company that may take part in the performance of this contract. Such disclosure shall be updated to include affiliated or subsidiary companies not previously disclosed that participate in the performance of the contract.

AllianceOne Incorporated is the parent company and sole shareholder of AllianceOne Receivables Management, Inc., but will not take part in the performance of this contract.

7. List all lobbyists whose services were utilized at any stage in this matter (i.e., pre-bid, bid, post-bid, etc.). If none, ente "None." The term "lobbyist" means any and every person or organization retained, employed or designated by any client to influence - or promote a matter before - Nassau County, its agencies, boards, commissions, department heads, legislators or committees, including but not limited to the Open Space and Parks Advisory Committee and Planning Commission. Such matters include, but are not limited to, requests for proposals, development or improvement of real property subject to County regulation, procurements. The term "lobbyist" does not include any officer, director, trustee, employee, counsel or agent of the County of Nassau, or State of New York, when discharging his or her official duties.

Are there lobbyists involved in this matter? YES NO X

(a) Name, title, business address and telephone number of lobbyist(s): N/A

(b) Describe lobbying activity of each lobbyist. See below for a complete description of lobbying activities. N/A

(c) List whether and where the person/organization is registered as a lobbyist (e.g., Nassau County, New York State): N/A

8. VERIFICATION: This section must be signed by a principal of the consultant, contractor or Vendor authorized as a signatory of the firm for the purpose of executing Contracts.

The undersigned affirms and so swears that he/she has read and understood the foregoing statements and they are, to his/her knowledge, true and accurate.

Electronically signed and certified at the date and time indicated by: Timothy J. Casey

Dated: 12/01/2020 04:30:24 PM

CEO

Title:

The term lobbying shall mean any attempt to influence: any determination made by the Nassau County Legislature, or any member thereof, with respect to the introduction, passage, defeat, or substance of any local legislation or resolution; any determination by the County Executive to support, oppose, approve or disapprove any local legislation or resolution, whether or not such legislation has been introduced in the County Legislature; any determination by an elected County official or an officer or employee of the County with respect to the procurement of goods, services or construction, including the preparation of contract specifications, including by not limited to the preparation of requests for proposals, or solicitation, award or administration of a contract or with respect to the solicitation, award or administration of a grant, loan, or agreement involving the disbursement of public monies; any determination made by the County Executive, County Legislature, or by the County of Nassau, its agencies, boards, commissions, department heads or committees, including but not limited to the Open Space and Parks Advisory Committee, the Planning Commission, with respect to the zoning, use, development or improvement of real property subject to County regulation, or any agencies, boards, commissions, department heads or committees with respect to requests for proposals, bidding, procurement or contracting for services for the County; any determination made by an elected county official or an officer or employee of the county with respect to the terms of the acquisition or disposition by the county of any interest in real property, with respect to a license or permit for the use of real property of or by the county, or with respect to a franchise, concession or revocable consent; the proposal, adoption, amendment or rejection by an agency of any rule having the force and effect of law; the decision to hold, timing or outcome of any rate making proceeding before an agency; the agenda or any determination of a board or commission; any determination regarding the calendaring or scope of any legislature oversight hearing; the issuance, repeal, modification or substance of a County Executive Order; or any determination made by an elected county official or an officer or employee of the county to support or oppose any state or federal legislation, rule or regulation, including any determination made to support or oppose that is contingent on any amendment of such legislation, rule or regulation, whether or not such legislation has been formally introduced and whether or not such rule or regulation has been formally proposed.

TELEPERGRO CERTIFICATE OF LIABILITY INSURANCE ACORD DATE (MM/DD/YYYY) 12/26/2020 THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s). PRODUCER CONTACT Marilyn Allred Moreton & Company - Utah PHONE (A/C, No, Ext): 801 531-1234 FAX (A/C. No): 801-531-6117 P.O. Box 58139 E-MAIL ADDRESS: marilyn@moreton.com Salt Lake City, UT 84158-0139 INSURER(S) AFFORDING COVERAGE 801 531-1234 NAIC # INSURER A : Lloyds of London INSURED INSURER B : AllianceOne Incorporated And All INSURER C . Subsidiaries More Than 50% Owned INSURER D 4850 E Street Rd Ste 300 INSURER E Trevose PA 19053 INSURER F : COVERAGES CERTIFICATE NUMBER: **REVISION NUMBER:** THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. NSR ADDL SUBR TYPE OF INSURANCE POLICY EFF POLICY EXP (MM/DD/YYYY) (MM/DD/YYYY) POLICY NUMBER LIMITS COMMERCIAL GENERAL LIABILITY EACH OCCURRENCE s CLAIMS-MADE OCCUR DAMAGE TO RENTED PREMISES (Ea occurrence) s MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GEN'L AGGREGATE LIMIT APPLIES PER: PRO-JECT GENERAL AGGREGATE \$ POLICY LOC PRODUCTS - COMP/OP AGG \$ OTHER: \$ AUTOMOBILE LIABILITY COMBINED SINGLE LIMIT (Ea accident) ANY AUTO BODILY INJURY (Per person) \$ SCHEDULED AUTOS NON-OWNED OWNED AUTOS ONLY BODILY INJURY (Per accident) \$ HIRED AUTOS ONLY PROPERTY DAMAGE AUTOS ONI Y s (Per accident) \$ UMBRELLA LIAB OCCUR EACH OCCURRENCE \$ EXCESS LIAB CLAIMS-MADE AGGREGATE \$ DED **RETENTION \$** WORKERS COMPENSATION \$ AND EMPLOYERS' LIABILITY OTH STATUTE ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? N/A E.L. EACH ACCIDENT \$ (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below E.L. DISEASE - EA EMPLOYEE E.L. DISEASE - POLICY LIMIT s **Errors & Omission** A 12/31/2020 12/31/2021 Limit: \$10,000,000 B1636N201616 A Excess E&O B1636N201617 12/31/2020 12/31/2021 \$20M Excess of \$10M A Excess E&O B1636N201618 12/31/2020 12/31/2021 \$20M Excess of \$30M DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) CERTIFICATE HOLDER CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE Nassau County THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN 1550 Franklin Ave ACCORDANCE WITH THE POLICY PROVISIONS. Mineola, NY 11501 AUTHORIZED REPRESENTATIVE Forather Afort

ACORD 25 (2016/03) 1 of 1 The ACORD name and logo are registered marks of ACORD #S1365561/M1365527

Client#: 1370

© 1988-2015 ACORD CORPORATION. All rights reserved.

| ACORD | CERTIFICATE OF LIABIL | ITY INSURANCE | |
|-------|-----------------------|---------------|--|
| | Client#: 1370 | TELEPERGRO | |

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer any rights to the certificate holder in lieu of such endorsement(s).

| PRODUCER | CONTACT Cheryl Phifer | | | |
|--|---|--------------|--|--|
| Moreton & Company - Utah | | 801-531-6117 | | |
| P.O. Box 58139 | E-MAIL ADDRESS: cphifer@moreton.com | | | |
| Salt Lake City, UT 84158-0139 | INSURER(S) AFFORDING COVERAGE | NAIC # | | |
| 801 531-1234 | INSURER A : Great Northern Insurance Co. | 20303 | | |
| INSURED | INSURER B : Federal Insurance Company | 20281 | | |
| AllianceOne, Inc. and all Subsidiaries | INSURER C : American Zurich Insurance Company | 40142 | | |
| more than 50% owned | INSURER D : Travelers Property Casualty Co. of Am | 25674 | | |
| 4850 E Street Road #300 | INSURER E : | | | |
| Trevose, PA 19053 | | | | |

| EXCLUSIONS AND CONDITIONS OF SUCH | | ADDL | | | | BY PAID CLAI POLICY EXP (MM/DD/YYYY) | IMS. | | |
|-----------------------------------|--|-------|-----|-----------------|--|--|---|----------------------------|--|
| A | X COMMERCIAL GENERAL LIABILITY CLAIMS-MADE X OCCUR | | x | 35911047DEN | 12/31/2020 | 12/31/2021 | EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) | \$1,000,000 \$1,000,000 | |
| | | | | | | | MED EXP (Any one person) | \$10,000 | |
| | | | | | PERSONAL & ADV INJURY | \$1,000,000 | | | |
| | GEN'L AGGREGATE LIMIT APPLIES PER: | | | | GENERAL AGGREGATE | \$2,000,000 | | | |
| | POLICY X PRO- JECT LOC | | | | | | PRODUCTS - COMP/OP AGG | \$2,000,000 | |
| | OTHER: | 1-1-1 | | | - | | | \$ | |
| | AUTOMOBILE LIABILITY | x | x | x 73559843 | 12/31/2020 | 12/31/2021 | COMBINED SINGLE LIMIT (Ea accident) | s1,000,000 | |
| | X ANY AUTO | | 101 | 2.23YES | 1. | | BODILY INJURY (Per person) | \$ | |
| | OWNED SCHEDULED AUTOS ONLY AUTOS X HIRED AUTOS ONLY X AUTOS ONLY X | 11.1 | | | | | BODILY INJURY (Per accident) | \$ | |
| | | | | | | | PROPERTY DAMAGE (Per accident) | \$ | |
| | X Drive Oth Car | | | | | | (| \$ | |
| | X UMBRELLA LIAB X OCCUR | | | 79877170 | 12/31/2020 | 12/31/2021 | EACH OCCURRENCE | s10.000.000 | |
| 1 | EXCESS LIAB CLAIMS-MADE | | | ZUP12R0528A20NF | 12/31/2020 | 12/31/2021 | AGGREGATE | \$25,000,000 | |
| | DED RETENTION \$ | | 1.1 | 79887853 | 12/31/2020 | 12/31/2021 | | \$14.000.000 | |
| | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY | | х | WC924284409 | 04/01/2021 | 04/01/2022 | X PER OTH- | | |
| ANY PROPRIETOR/PARTNER/EXECUTIVE | | N/A | 121 | | | | E.L. EACH ACCIDENT | \$1.000.000 | |
| | | | | | | E.L. DISEASE - EA EMPLOYEE | | | |
| | | | | | | | \$1,000,000 | | |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Nassau County Traffic & Parking Violations Agency is additional insured with respects to general liability per written contract.

CERTIFICATE HOLDER

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

DATE (MM/DD/YYYY)

03/29/2021

AUTHORIZED REPRESENTATIVE

Forathan Ator

© 1988-2015 ACORD CORPORATION. All rights reserved.

ACORD 25 (2016/03) The ACORD name and logo are registered marks of ACORD 1 of 1 #S1405172/M1405133

Nassau County Traffic & Parking

Violations Agency 16 Cooper Street

Hempstead, NY 11550

CHEPH