



Frequently Asked Questions: Veteran & Clergy First Half 2021 General Tax Bills

What's the issue?

There was an unacceptable processing error that affected 2021 general tax bills for many of our County's dedicated veterans and clergy members. This programming issue resulted in approximately 4,700 veterans and 800 clergy not receiving some or all of the benefit of the Taxpayer Protection Plan exemption on special district taxes – and ultimately an incorrect tax bill.

How do I know if my property/tax bill was impacted?

All clergy members in Nassau County who own property were affected. There were some other veterans who were affected, but the vast majority were those receiving the "eligible funds" exemption. The Department of Assessment has dedicated staff reaching out to each individual property owner who was impacted to alert them of the issue, advise on how it's being resolved and answer any questions they may have.

How is this issue being resolved?

The County Executive has taken immediate action to fix the situation by filing correction of errors legislation with the County Legislature. Homeowners who were affected and already paid general 2021 taxes will receive an adjusted second-half bill or a refund for any overpayments if they paid in full. Affected homeowners who have not yet paid should wait for a corrected tax bill from their town's receiver of taxes. Homeowners do not have to worry about the February 10th deadline as the County Executive has secured an extension until March 12th to pay first-half general taxes without interest or penalties. This provides time needed to correct these bills and some breathing room for struggling homeowners.

Who can I contact if I have questions?

The County has launched a new hotline to help guide veterans and clergy members and answer questions about this issue. The number is 516-571-4811.

Nassau County Department of Assessment
240 Old Country Road, Mineola

