

Complaints

How can I make a complaint regarding a local restaurant?

We would need the exact name & address of the restaurant & the complaint you would like addressed. If you would like to be notified of our findings, you can leave your name & a phone number where you can be reached so the inspector can call you back with the results. All complaints are kept anonymous. Call (516) 227-9717.

How can I make a complaint about a physician?

Call the Office of Professional Medical Conduct: 1-800-663-6114

How do I make complaint about a nursing home?

For complaints about nursing homes, please call the New York State Department of Health Complaint Hotline at 1 (888) 201-4563.

How do I make a complaint about an odor?

Call the Health Department Bureau of Environmental Investigation at (516) 227-9459 weekdays from 9:00 a.m. to 4:45 p.m. They will investigate the odor complaint and will tell you what can and can not be done.

What if I have a complaint about drinking water?

Your local water supplier handles complaints about rusty water or odors. Other inquiries may be made to the Health Department Bureau of Water Supply at 227-9692 weekdays from 9:00 a.m. to 4:45 p.m. For emergencies after business hours, call 742-6154.

What if I have a complaint about rats?

The Health Department Office of Community Sanitation will respond to complaints about residential complaints, including rodent infestation, rats and their environments. Please call (516) 227-9715 weekdays from 9:00 a.m. to 4:45 p.m. for information about rodent control.

How do I make a complaint about lack of heat or hot water?

The Health Department Office of Community Sanitation will respond to complaints regarding heat and hot water in a residential rental unit.